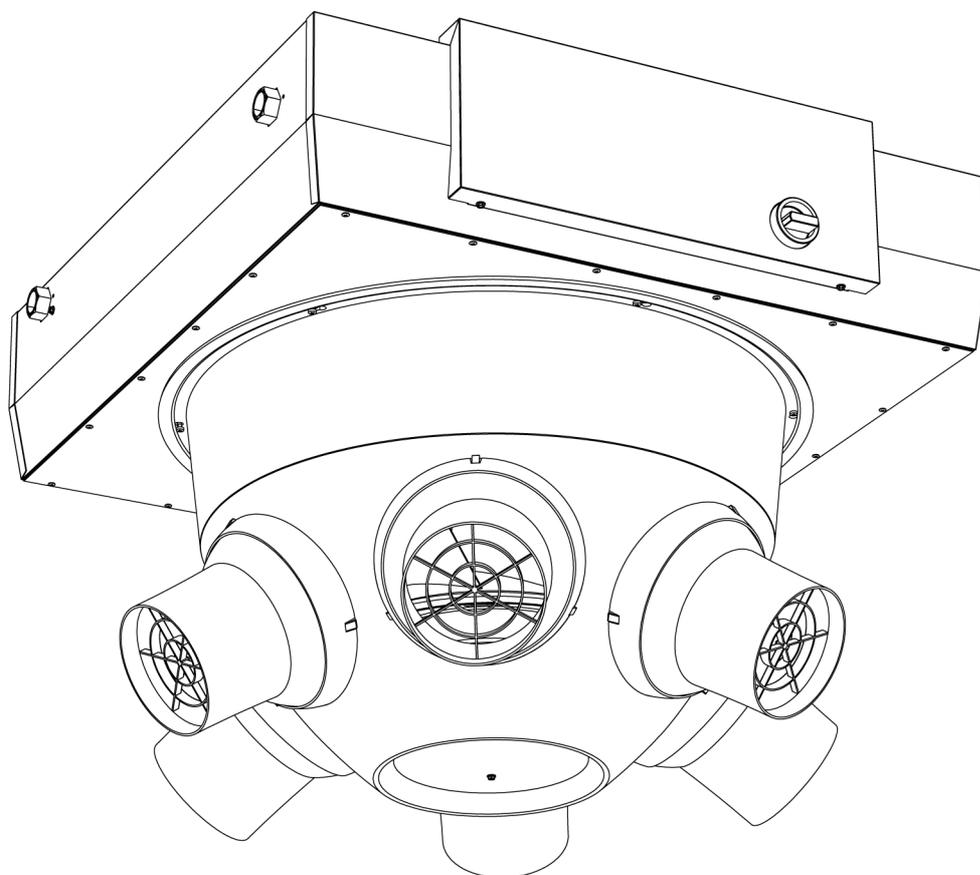


Manual

Air heater

Model NOZ2



Version 7.2
Original Manual

English



Bidle

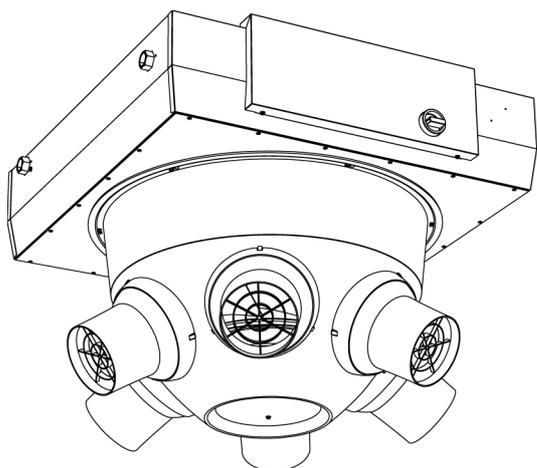
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Introduction

1.1 About this manual



This manual describes the installation, operation and maintenance of the air heater model NOZ₂. The manual also provides instructions and information for servicing activities.

1.2 How to read this manual

1.2.1 Designations used in the manual

The following symbols are used in the manual:



Note:

Refers to an important section in the text.



Caution:

If you do not carry out the procedure or action correctly, you may cause damage to the unit.

Follow the instructions precisely.



Warning:

If you do not carry out the procedure or action correctly, you may cause physical injury and/or damage.

Follow the instructions precisely.

**Danger:**

Is used to designate actions that are not permitted.

Ignoring this prohibition may lead to serious damage or to accidents resulting in physical injury.

1.2.2 Symbols used on the unit and in the manual

The following symbols indicate possible risks or hazards. The same symbols will also be found on the unit.

SYMBOL	DESCRIPTION
	<p>You have accessed a section of the unit containing components which carry a voltage.</p> <p>Access restricted to qualified maintenance staff only.</p> <p>Caution is required.</p>
	<p>This surface or component may be hot. Risk of burns on contact.</p>

1.2.3 Related documentation

In addition to this manual, the following documentation is also supplied with the unit:

- wiring diagram for installation and servicing.

A detailed manual for the use of Modbus is available for download at www.biddle.info.

1.3 About the unit

1.3.1 Applications

The air heater is intended for the heating and (depending on the unit type) ventilation and/or cooling of large, open spaces. The unit is placed (free-hanging) at the top of the space concerned.

CHIPS

1.3.2 Operation

General

The unit blows currents of warm air downwards. The airflow rate ensures that the warm air is spread over a large area.

Depending on the setting, the unit can also blow unheated air.

Depending on the implementation, the unit can also ventilate and/or cool.

The automatic *CHIPS* control

Depending on the implementation, the unit may be equipped with an automatic *CHIPS* control.

The *CHIPS* control automatically adjusts the strength and heat of the unit to changing weather conditions. Thus, in all situations the energy loss is minimal and the comfort maximal.

CHIPS stands for “*Corrective Heat and Impulse Prediction System*”.

Control when unit ‘on’

For the most efficient effect, it is important that the airflow just touches the floor and is heated sufficiently. The unit continuously measures the values that are needed in order to achieve this:

1. The installation height (entered in the control panel)
2. The room temperature
3. The temperature of the discharged air

As soon as the situation changes, the control adjusts the outlet flow rate and the temperature of the airflow to that.

Control with unit ‘off’

Even when it is off, the unit can still perform other functions:

- The unit can be set to keep the room at a minimal night temperature.
- Water-heated models with automatic *CHIPS* control are equipped with integrated frost protection.



Note:

In some situations the unit does not discharge any air, even though it is switched on.

I.3.3 Type designation

The table below provides an overview of the available models of the unit and the corresponding type designations. In combination, the type designations constitute the type code, for instance: NOZ₂ 25-H2-Auto.

Explanation of the type code

TYPE CODE ELEMENT	DESIGNATION	MEANING
product series	NOZ ₂	general designation for the series
capacity	25	short range
	25V	short range, suitable for ventilation
	50	long range
	50V	long range, suitable for ventilation
battery type	H2	water heating, element is 2 rows thick
	H3	water heating, element is 3 rows thick
	H6	water heating, element is 6 rows thick
	C6	water cooling, element is 6 rows thick
	HC6	water heating and/or cooling, element is 6 rows thick
	A	without heating
control	Basic	basic control
	Auto	automatic CHIPS control

I.3.4 Type plate

The type plate is located on the top of the unit.

Designations on the type plate

 Biddle bv Markovwei 4 NL-9288 HA Kooilsterlie Made in the Netherlands 	Type	XX XX-XX-XX	
	Code	xxx	U xxx V xN- xx Hz
	N°	xxxxxx/x-x xx-xx	I _{max} L1 xxx A
			I _{max} L2 -
			I _{max} L3 -
	M	xx kg	P _{motor} xxx kW
	Medium	XXXX	P _{heating} -
	p _{max} xxxx kPa		

DESIGNATION	MEANING
Type	complete type code of the unit
Code	configuration code
N°	serial number, production week and year
M	weight of unit
Medium	medium
P _{max}	maximum permissible operating pressure
U	power supply voltage
I _{max}	max. current
P _{motor}	max. power consumption by fans

I.3.5 Field of application

The air heater is utilised in large, open spaces. The following operating limits must be observed:

Operating limits for all models

Ambient conditions	Temperature	5 °C to 40°C
	Relative air humidity	20% - 95%, not condensing
Power supply voltage		see type plate
Power		see type plate
Maximum discharge temperature	NOZ ₂ 25	45°C
		60 °C in lower modes
	NOZ ₂ 50	40°C
		60 °C in lower modes
Maximum operating pressure		see type plate

Maximum water flow-paths

TYPE OF UNIT		MAXIMUM POWER	MAXIMUM PERMITTED DISCHARGE TEMPERATURE	MAXIMUM WATER FLOW-PATH (UNREGULATED)	MAXIMUM WATER TEMPERATURE OR WATER FLOW-PATH (REGULATED)
NOZ ₂ 25	H2	10V	45°C	90/70°C	125°C/16 bar*
		8V	60 °C		
	H3	10V	45°C	70/50°C	125°C/16 bar*
		8V	60 °C		
	H6	10V	45°C	60/40°C	125°C/16 bar*
		8V	60 °C		
C6			60/40°C	60/40°C	
HC6			60/40°C	60/40°C	
NOZ ₂ 50	H2	10V	40°C	90/70°C	125°C/16 bar*
		8V	60°C		
	H3	10V	40°C	80/60°C	125°C/16 bar*
		8V	60°C		
	H6	10V	40°C	60/40°C	125°C/16 bar*
		8V	60°C		
	C6			60/40°C	60/40°C
	HC6			60/40°C	60/40°C

**Caution:**

* A water flow-path up to 125°C/16 bar is only permitted if all units connected have been set in such a way that the maximum discharge temperature is not exceeded **at the lowest fan speed**.

**Note:**

Consult Biddle if you want to connect a unit to a water flow-path with higher temperatures and higher pressure.

**Warning:**

The air heater may not be used in potentially explosive environments, outdoors or in very dusty or aggressive air conditions.

Biddle shall not be held liable for damage caused by use under these conditions.

Sound levels

	MAXIMUM SOUND PRESSURE LEVEL L_p [dB(A)]	MAXIMUM SOUND POWER LEVEL L_w [dB(A)]
NOZ ₂ 25	58	76.1
NOZ ₂ 50	67	87.3

V = max. air flow; T60 = 1.2s; R = 5m; Q = 2

**Warning:**

Prolonged exposure can cause damage to the hearing. If necessary, wear hearing protection.

Maximum number of units that can be daisy chained

Take into account the maximum number of units that can be daisy chained as shown in the table below:

	NOZ ₂	NOZ ₂ V (VENTILATION)
Basic	5	5
Auto	10	10
Basics per Auto	4	not possible

**Caution:**

Only daisy chain units of equal capacity.

**Caution:**

With Auto type unit: The total cable length between the first and the last unit may be 100m at maximum.

**Note:**

Consult your Biddle advisor if you wish to connect more units.

1.3.6 CE declaration

The unit is compliant with the applicable CE standards. The complete CE Declaration of Conformity can be found at: www.biddle.info.

1.3.7 Modifications and changes

Without the approval of Biddle, no changes or modifications may be made to the unit that could adversely affect safety. The CE declaration is no longer valid if the unit has been modified or changed in any way.

1.4 Components and accessories**1.4.1 Components supplied**

- adjustment aid, nozzle angles.

1.4.2 Operating package

The unit can be supplied with a basic control or an automatic *CHIPS* control. A corresponding operating package is supplied.

Operating package for basic control

- *b-control* continuously variable controller.

Operating package for automatic *CHIPS* control

- *b-touch* control panel;
- Biddle control cable;
- room sensor;
- water-side control (valve and drive).

1.4.3 Accessories

- suspension frame with vibration dampers;
- condensate pump (built into the unit, optional on units used for cooling);
- set of cover caps for nozzles;
- room thermostat;
- flanges;
- roof cowl;
- channel sections;
- filter module;
- damper module;
- servomotor.

1.4.4 Components not supplied

The following components required for installation must be obtained from third parties:

- threaded rods (M8)
- other cabling

1.5 Safety instructions

1.5.1 Safety in use



Warning:

Do not put any objects into the inlets and outlets.



Warning:

Do not obstruct the unit's inlets or outlets. It is permissible to cover a maximum of 2 nozzles with the caps supplied.



Warning:

The upper surface of the unit becomes hot during operation.



Caution:

In exceptional situations, water may run out of the unit. Therefore, do not place anything under the unit that could be damaged as a result.

1.5.2 Safety issues relating to installation, maintenance and servicing



Warning:

Mount the unit so that the underside hangs at least 2.8 m above the floor. It should not be possible to reach the nozzles without the use of mechanical aids.



Danger:

The unit may only be opened by qualified technical staff.



Warning:

Perform the following actions before opening the unit:

1. Switch the unit off, using the control panel.
2. Wait until the fan has stopped.



Danger:

The fan may continue rotating for a while.

3. Allow the unit to cool down.



Caution:

The heat exchanger or, as the case may be, the heating elements, can get very hot.

4. Disconnect the mains supply (switch off the isolation switch).
5. If you are going to carry out maintenance or repairs on electrical components: switch the mains supply group off.
6. **For water-heated models:**
shut off the central heating feed (if possible).



Warning:

The fins of the heat exchanger are sharp.

2 • Installation

2.1 Safety instructions



Warning:
Installation activities may only be performed by technical staff qualified for this purpose.



Warning:
Before starting installation: read the safety instructions.

See also:

1.5 "Safety instructions" on page 11

2.2 Inspection on delivery

- Check the unit and the packaging to ensure that they have been delivered in good order. Notify the driver and the supplier immediately if any shipping damage is detected.
- Ensure that all components are present. Notify supplier of any missing parts immediately.

See also:

1.4.3 "Accessories" on page 11

2.3 General working method

2.3.1 Sequence of operations

Biddle recommends working as follows when installing the unit:

1. Install roof cowl, if applicable.
2. Install accessories, if applicable.
3. Hang the unit up.
4. **For models with water-heating /-cooling (type H, C and HC):**
connect the unit to the central heating system.

5. Connect the unit to the mains supply.
6. Install the control panel and (any optional) connections to external controls.
7. Complete the installation of the unit.
8. Switch the mains supply on and check that the unit is working properly.

General instructions

Some parts of this section only apply to certain models. Where this is the case, it will be indicated. If no specific model is referred to, then the description applies to all models.



Note:

Make sure that you perform all installation operations that are applicable to your unit.

Check the type plate and consult the manual if in doubt about the model or type of your unit.



Note:

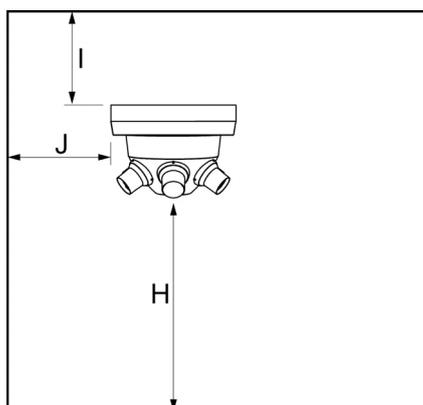
During the installation period, protect the unit against damage and penetration of dust, cement, etc. You can, for instance, use the packaging for protection.

See also:

1.3.4 "Type plate" on page 7

2.4 Determining the location of the unit

- Make sure that the structure from which the unit is about to be suspended can bear at least 4 times the weight of the unit. The unit's weight is indicated on its type plate.
- The unit must hang freely in the room. Note the following dimensions:



SIZE	DESCRIPTION	MINIMUM VALUE
H	installation height	280 cm (10 ft.)
I	minimum distance between unit and ceiling (in the case of inlet from the room)	NOZ ₂ 25 20 cm
		NOZ ₂ 50 30 cm
J	minimum distance to walls	3 m (10 ft.)



Warning:

The top of the unit may get hot. The unit must have at least 20 cm (NOZ₂ 25) or 30 cm (NOZ₂ 50) clearance from the ceiling.



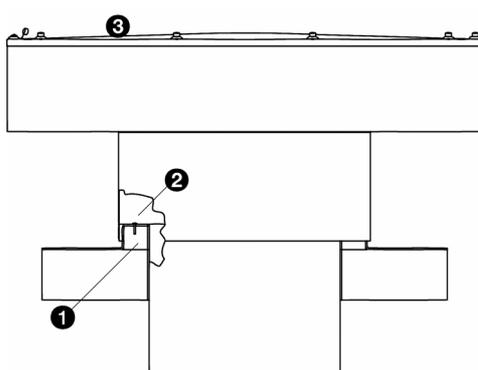
Note:

In the case of multiple units, where the water valve must be connected in series, you are advised to hang the unit with the control circuit board (type Auto) in the middle.

See also:

1.3.4 "Type plate" on page 7

2.5 Mounting the roof cowl (accessory)

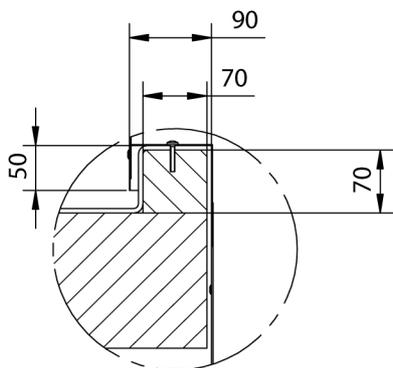


You have the option of installing a roof cowl if the unit is used for ventilation.

Conduit sizes

	NOZ ₂ 25	NOZ ₂ 50
conduit	575 x 575 mm	800 x 800 mm

1. Make a hole in the roof.



2. Make a curb ❶ around the hole. Use the measurements provided as a guide.
3. Fit roof covering over the curb.
4. Remove the top ❸ of the roof cowl by loosening the bolts.
5. Place the roof cowl over the curb.
6. Using screws, attach the cowl to the curb, as in ❷.
7. Mount the top ❹ onto the roof cowl.
8. Seal all cracks between the roof cowl and the roof with a draught-free and leak-proof finish.

2.6 Hanging the unit up

2.6.1 Detaching the inlet grille

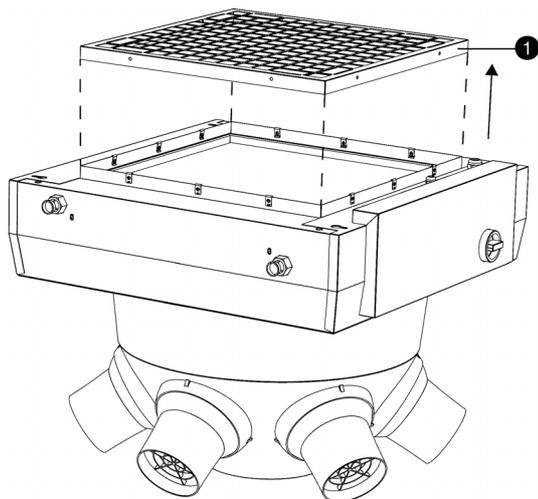
If you are making use of ventilation accessories, **only for units without heating (type A)**, you must first remove the inlet grille.



Caution:

In all other cases, do NOT remove the inlet grille.

1. Remove the screws around the inlet grille ❶.
2. Remove the inlet grille.



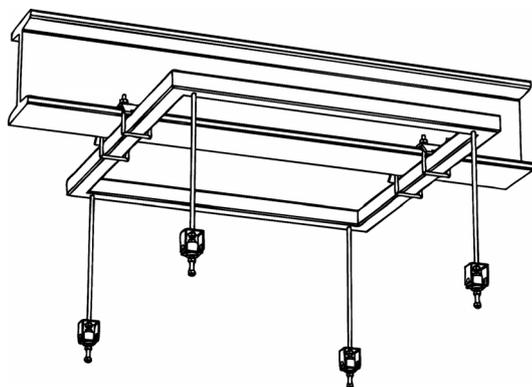
2.6.2 Hanging the unit up

1. If you are using the suspension frame (accessory):

- Attach the suspension frame.

If you are not using a suspension frame:

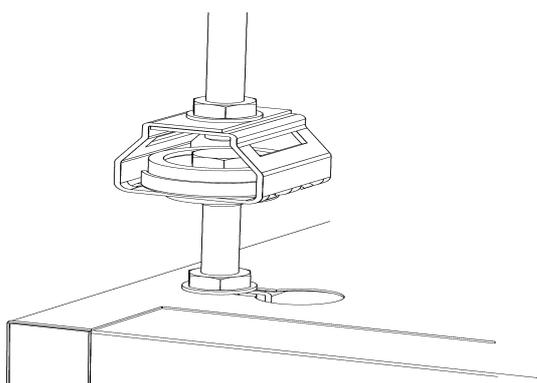
- Insert four threaded rods. Make sure that the threaded rods are hanging perpendicularly.



Dimensions for suspending from threaded rods

	NOZ₂ 25	NOZ₂ 50
distance between threaded rods	710 x 640 mm	935 x 865 mm
screw thread	M8	M8

2. Onto each threaded rod, screw two bolts a few centimetres apart.
3. Hang the unit from the threaded rods:
 - Hook the threaded rods with the lowest set of bolts into the key holes on the top of the unit.
 - Internally, there is a locking edge under every keyhole. The bolts must lock in place behind these.
4. Secure the unit by tightening the top bolts against the plating.



Warning:
The suspended unit must be secured.

2.6.3 Mounting the filter module (accessory)

The unit can be fitted with a filter module. The section can be mounted on the unit or on a damper module.

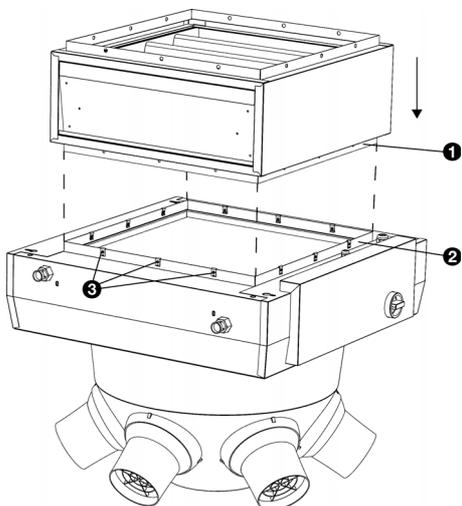
The illustrations alongside the instructions are based on the mounting to the unit. The actions required for mounting to a damper module are the same as this.

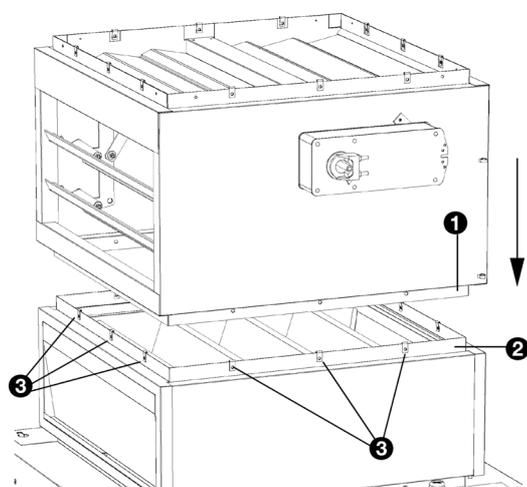
1. Place the flange ❶ of the filter module over the flange ❷ of the unit.



Caution:
Position the filter module in relation to the unit as indicated in the illustration. If the module is positioned in a different direction, cables can become pinched off.

2. Attach the flanges together, using 12 screws ❸.





2.6.4 Mounting the damper module (accessory)

The unit can be equipped with a damper module. With this, a connection to a ventilation duct can be opened and closed.

The damper module is supplied in two variants:

- a 1-way module (only suitable for ventilation), and
- a 3-way module (suitable for ventilation and recirculation).

The damper module can be mounted on the unit or on a filter module.

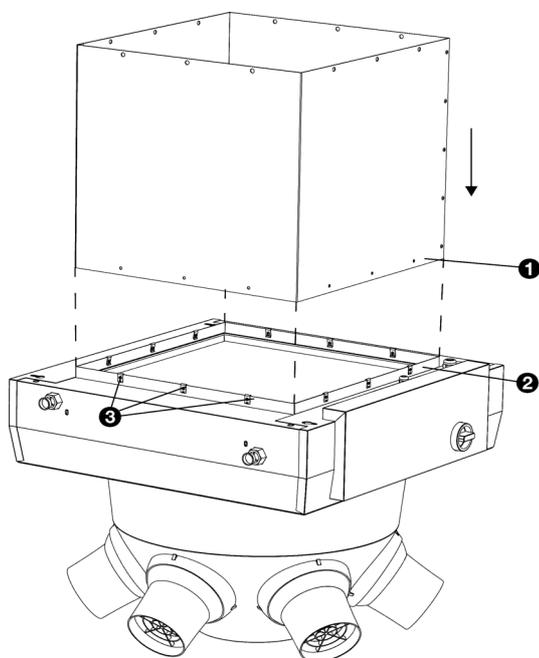
The illustrations alongside the instructions are based on the mounting of a 3-way damper module on a filter module. The actions required for the mounting of a 1-way damper module to the unit are the same as this.

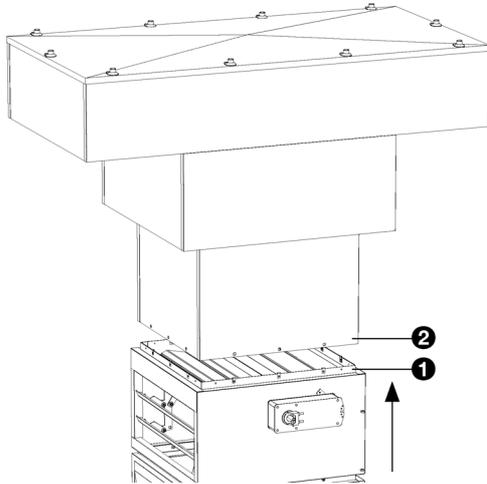
1. Place the flange ❶ of the damper module over the flange ❷ of the unit.
2. Attach the flanges together using 12 screws ❸.
3. Connect the servomotor in accordance with the electrical diagram supplied.

2.6.5 Installing the ventilation ducts (accessories)

If the unit is used for ventilation, you can optionally install a ventilation duct.

1. Place the interconnecting duct ❶ over the flange ❷ of the unit or the damper module.
2. Attach the interconnecting duct to the flange, using 12 screws.





2.6.6 Mounting the unit to the roof cowl



Caution:

The unit cannot be suspended from the roof cowl. One must always make use of a suspension construction, such as a suspension frame, for example.

1. Determine the height at which the unit must hang, and if necessary, attach a channel section of the correct length to the roof cowl.
2. Bring the unit to the correct height, so that the flange **1** comes within the rim of the roof cowl **2**.
3. Attach the roof cowl to the flange, using 12 screws.

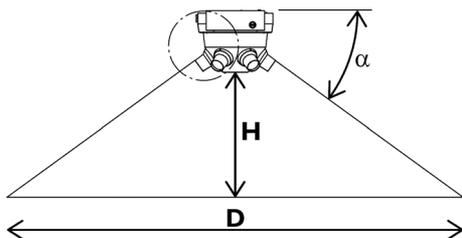
See also:

2.5 "Mounting the roof cowl (accessory)" on page 15

2.7 Regulating the discharge direction

Set the nozzles to the angle which produces the most optimal effect of the unit for the situation. For this purpose, the nozzles are equipped with a ball-and-socket joint.

The optimal angle of the nozzles depends on the mounting height of the unit, on the floor surface area to be reached and on the function of the unit.



1. Determine the diameter (**D**) of the floor surface area that must be reached;
2. Measure the mounting height (**H**) of the unit. This is the distance between the floor and the underside of the unit;
3. From the table, read out the angle (**α**) at which the nozzles must be set;



Note:

This is the optimal angle for heating. For cooling, use a smaller angle or direct the nozzles to those places where cool air is desired.

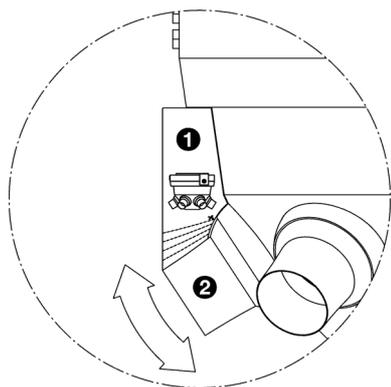


Note:

For the NOZ₂ 25, only the section of the table printed in bold type is applicable.

Nozzle angle

H [m]	D [m]	10	12.5	15	17.5	20	22.5	25	27.5	30	32.5
3.0		42	36	31	27	24	22	20	18	17	15
4.0		50	44	39	34	31	28	26	24	22	20
5.0		-	50	45	41	37	34	31	29	27	25
6.0		-	-	50	46	42	39	36	33	31	29
7.0		-	-	-	50	46	43	40	37	35	33
8.0		-	-	-	-	50	47	44	41	39	36
9.0		-	-	-	-	53	50	47	44	42	40
10.0		-	-	-	-	-	53	50	47	45	43
11.0		-	-	-	-	-	-	53	50	48	45
12.0		-	-	-	-	-	-	-	53	50	48
13.0		-	-	-	-	-	-	-	-	52	50
14.0		-	-	-	-	-	-	-	-	-	52



4. Snip off the adjustment aid ❶ (supplied) along the dotted line which corresponds to the correct angle (α);
5. Hold the snipped-off adjustment aid ❶ against the unit and turn the nozzle ❷ against the underside of the adjustment aid;

**Caution:**

Do not aim the nozzles at walls or other obstacles (such as scaffolding). If a nozzle is unavoidably aimed at an obstacle, you can close off the nozzle with a cap. You can close a maximum of 2 nozzles. A set of 2 caps is available as an accessory.

6. Repeat step 5 for all nozzles.

**Note:****For models with automatic CHIPS control:**

Note down the nozzle angle (α) and the mounting height (**H**) (in metres). For optimal operation of the automatic regulation, these values must be entered during the installation of the control unit.

2.8 Connecting the unit to the central heating

2.8.1 Special points regarding the water connection

The central heating system's supply and return pipes must be attached to the correct corresponding connectors. On the unit, the directions are indicated with arrows.

SYMBOL FEED PIPE	SYMBOL RETURN PIPE
	
arrow points towards the connection	arrow points away from the connection



Caution:

Biddle recommends the inclusion of a valve in both pipes.



Danger:

Take measures to limit the discharge temperature.

Take account of the critical discharge temperatures and water flow-paths. The application limits for this are shown in section [1.3.5 Field of application](#).



Note:

The central heating system must be fitted with an overpressure cut-out with an initial pressure not exceeding the permitted pressure of the unit. This is shown on the type plate at P_{max} .



Note:

Make sure that the central heating system has sufficient capacity.

2.8.2 The water-side control (accessory)

The unit is equipped with a water-side control. This regulates the water supply to the heat exchanger, so that a constant discharge temperature is achieved. The control can also be used to limit the discharge temperature. The maximum permitted

discharge temperature is indicated in [1.3.5 Field of application](#). For models with automatic *CHIPS* control, this limitation is automatically set.



Note:

In an assembly with automatic *CHIPS* control, the water-side control valve is automatically closed by default if the unit and/or the heating is switched off.

Special points regarding the water-side control

Biddle supplies water-side controls on models with automatic *CHIPS* control.



Caution:

A maximum of 5 units having a control valve can be connected in series per control circuit board. Consult Biddle if you want to connect several control valves in an assembly with a single control circuit board.

Control valves that are not supplied by Biddle must, in any case, comply with the following:

- 24V power supply.
- 0-10V control.
- The total power consumption of the water-side controls that are connected to 1 control circuit board may be a maximum of 7.6 VA.

Connecting the water-side control

As regards models with automatic *CHIPS* control:

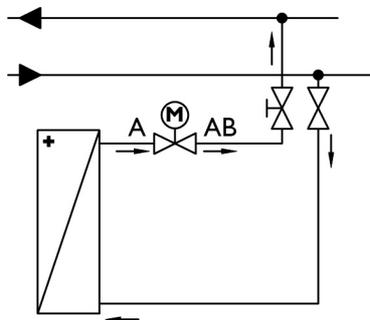
1. Connect the control valve and the drive to the heat exchanger, in accordance with the diagram. In doing so, follow the instructions given in the control valve manual.



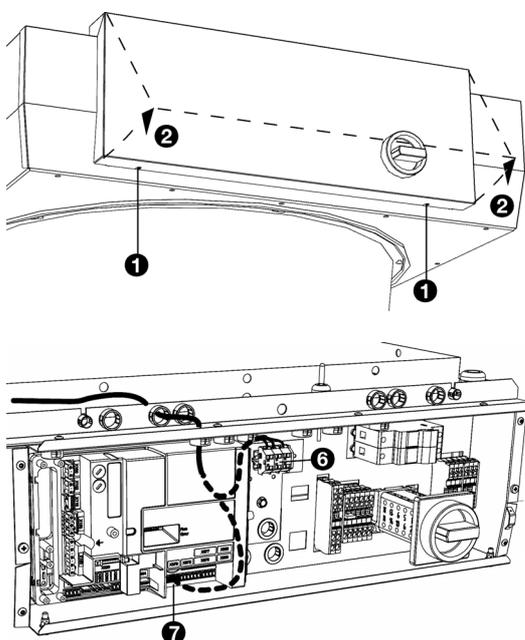
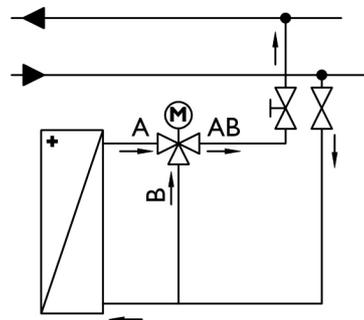
Note:

Ensure that the axis of the valve is in the correct position when connecting the drive. See the control valve manual.

WIRING DIAGRAM 2-WAY VALVE



WIRING DIAGRAM 3-WAY VALVE



2. Open the electronic housing: undo screws **1** at the bottom of the housing, tilt the cover **2** and lift the cover off the unit.

3. Connect the cord to the drive, in accordance with the wiring diagram.

**Note:**

Use a cable of at least 0.5 mm².

4. Feed the cord from the drive through the openings in the electronic housing.
5. Connect the cord to the control circuit board, in accordance with the wiring diagram:
 - For models with recirculation:* Use connection X67 **6**.
 - For models with ventilation:* Use connection X370 **7**.
6. *For models with recirculation:* Connect (if applicable) the drive among multiple units. Link the units, using a connecting cable, to connections X67 **6**.

**Note:**

Models with ventilation (types 25V and 50V) are always fitted with a control circuit board. With each unit, connect the drive of the water valve to the unit's own control circuit board.

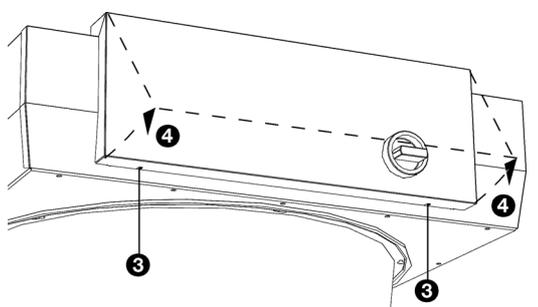
**Note:**

Only close the electronic housing after connecting the mains supply and the control unit and possible external controls.

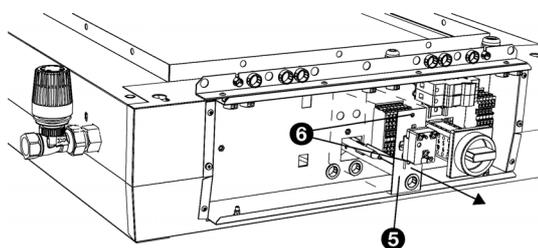
Regarding models with a basic control:

For models with a basic control, a capillary valve (not supplied) can be connected.

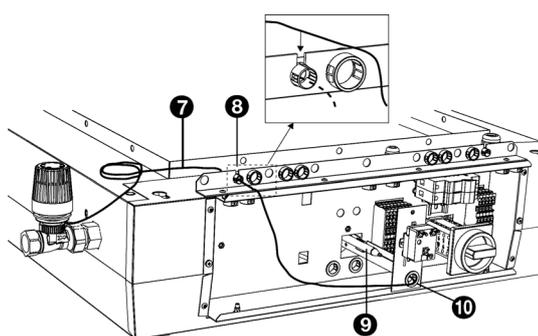
1. Connect the valve and the control element to the heat exchanger. In doing so, follow the instructions given in the control valve manual.
2. Open the electronic housing: undo screws ③ at the bottom of the housing, tilt the cover ④ and lift the cover off the unit.



3. Remove the bracket ⑤ from the hole in the rear wall of the housing: undo the screws ⑥ and push the bracket out of the housing.



4. Lead the capillary tube ⑦ through the hole ⑧ in the electronic housing. For this purpose, the grommet in the hole is provided with an opening. If necessary, twist the grommet with the opening upwards.



5. Lead the sensor ⑨ with the capillary tube through the opening ⑩ in the bracket.
6. Click the sensor ⑨ into the clamp on the bracket.
7. Place the clamp back in the rear wall of the housing and fasten the screws.

**Warning:**

The capillary tube must not make contact with elements carrying a voltage. Keep any superfluous length of the capillary tube outside the electronic housing.

8. Set the control element to the desired temperature.

**Note:**

Only close the electronic housing after connecting the mains supply and the control unit and possible external controls.

See also:

1.3.5 "Field of application" on page 8

2.8.3 Frost protection**On models with automatic CHIPS control (Auto type)**

The electronic control features integrated frost protection.

This works in two stages:

1. If the temperature of the discharged air falls to below 5 °C and the temperature of the intake air falls below 8 °C:
 - the valve of the integral water-side control will open fully;
 - the output on the unit gives a signal for the central heating installation provided that function [61. Function of outputs](#) on the control panel is set to [Risk of freezing](#).
2. If the temperature of the discharged air falls to below 2 °C and the temperature of the intake falls below 8 °C:
 - the control panel will temporarily display error message E6;
 - the fans will be switched off, but the valve of the water-side control will stay open.

**Caution:**

The frost protection reduces the risk of freezing but does not guarantee complete protection.

Take the following precautions if you install the unit in a room where frost may occur:

- Ensure constant circulation of the water at the right temperature;
- Add up to 50% glycol to the water when the unit is not in operation during the wintertime;
- Or bleed the system and the unit.

For ventilation models with basic control (type NOZ2 V-Basic)

The unit is fitted with a frost thermostat which is activated if the temperature of the discharged air falls to below 6 °C (43 °F). This can be integrated into its own control.

2.8.4 Connecting the unit

1. Connect the unit to the central heating system.
2. Check the connections for leakage.

2.9 Installing condensate drain

Only for units used for cooling (type C6 and HC6)

The cooling of the air can cause condensation. The unit is fitted with a drain tray to catch condensation water. The water can be drained away in two ways:

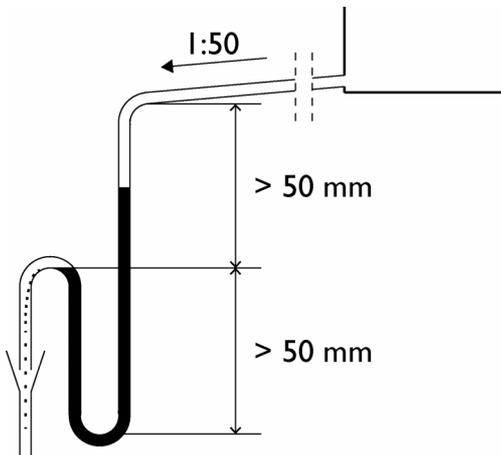
- through natural discharge;
- through a condensate pump (accessory).

2.9.1 Condensate drainage through natural processes

1. Construct a drainage system.

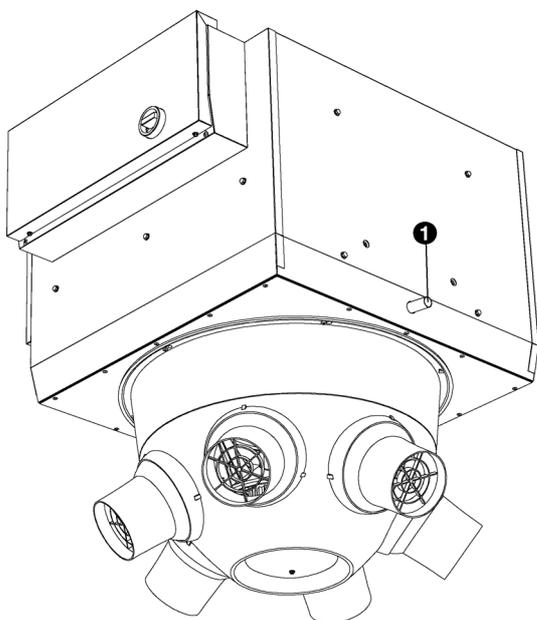
Pay attention to the following installation criteria:

- Make sure the drainage pipe has a drop of at least 1:50.
- Fit the drainage pipe with a trap with dimensions as shown in the illustration. Fill this with water before the unit is used for the first time.



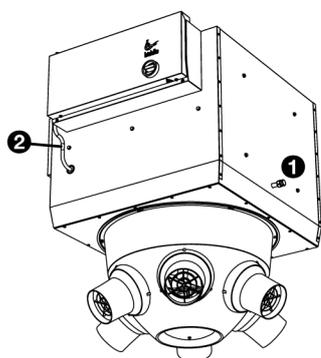
Caution:

The trap must always be filled with water.



2. Attach the connection point which is to be used to the drainage system:

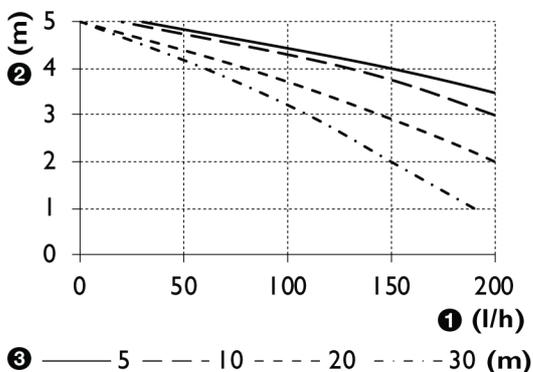
- natural discharge: ① (22mm)



2.9.2 Condensate drainage through built-in condensate pump (accessory)

As an option, the unit can be fitted with a built-in condensate pump. In this case, connection point ① is closed off and the unit is fitted with a condensate drain hose ② that has a free length of approx. 4.5 m.

Allow for the quantity of condensate as shown in the table below. Use the graph on the right to determine the maximum head ② corresponding to each condensate quantity ① and length of the condensate drain hose ③.



Caution:

The condensate quantity depends on the water temperatures as well as the temperature and humidity of the inlet air.

Indication of condensate quantity (l/h)

UNIT	RECIRCULATION	VENTILATION
NOZ 25	10	50
NOZ 50	10	120

1. Fit a sewer connection with odour trap for condensate drain.
2. Connect the drain hose to the drain pipe



Caution:

In order to ensure proper condensate drainage, the drain pipe must be laid sloping downwards (>2%).

Make sure that bends in the hose have a radius of at least 60 mm.

Avoid kinks in the drain hose

The drain hose must be insulated above the ceiling.

2.10 Connecting the unit to the mains supply

2.10.1 Special points regarding the mains supply

For all models



Warning:

The unit must be earthed.



Warning:

The unit must be connected in accordance with the applicable local requirements.

Maximum ratings are specified on the type plate.



Warning:

Each unit must be fused in accordance with the table below.

Fuse ratings

MAXIMUM AMPERAGE ON TYPE PLATE L1, L2 OR L3	MAXIMUM FUSE VALUE A
≤ 10A	16 A



Note:

A single fuse may only be used for multiple units if they draw a total current of less than 10A.



Note:

The circuit breaker (if modified) must be at least **type B**.

To prevent rapid disconnection, **type K** is recommended preferably with 300 mA.

**Caution:**

On units which have automatic regulation (Auto type):

Do **not** turn the unit on and off at the power supply. Use the control panel of the building management system for that.

For all models**Danger:**

Only connect the unit if you are qualified to work on three-phase power systems.

- The unit is connected to the mains supply with a cable (3-core, 5-core, not supplied).

**Caution:**

For emergency situations and maintenance, it must be possible to render the entire system electrically dead.

- Every unit has an isolation switch to make maintenance easier.

**Warning:**

However, do make sure to switch the mains supply off if you are going to conduct maintenance on or repair electrical components.

2.10.2 Connecting the unit**Warning:**

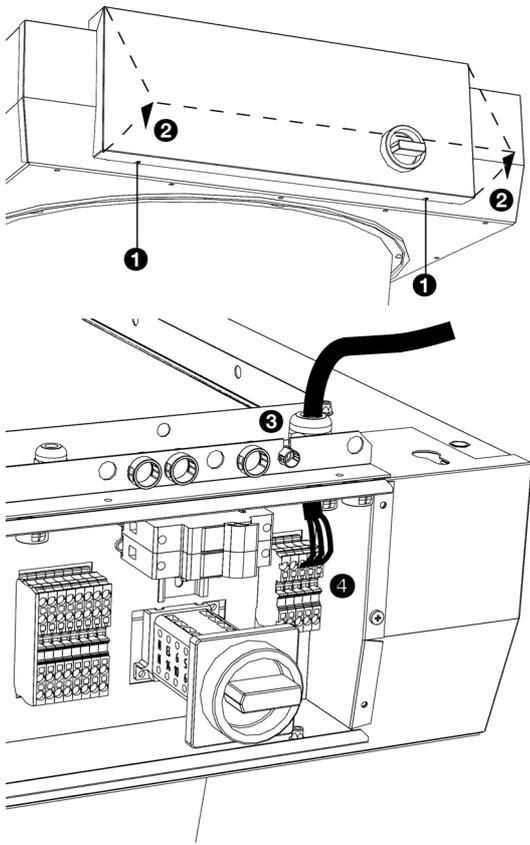
Make sure that the mains supply is switched off.

**Warning:**

The mains power cables must be resistant to the high temperatures in the unit. See [1.3.5 Field of application](#) for the maximum temperatures.

**Note:**

Connect each unit separately to the mains supply.



1. Open the electronic housing: undo the screws ❶ at the bottom of the housing, tilt the cover ❷ and lift the cover of the unit.
2. Lead the cable into the electronic housing via the cable gland ❸ at the top of the unit.



Warning:
Make sure the earth wire is longer than the power supply wires.

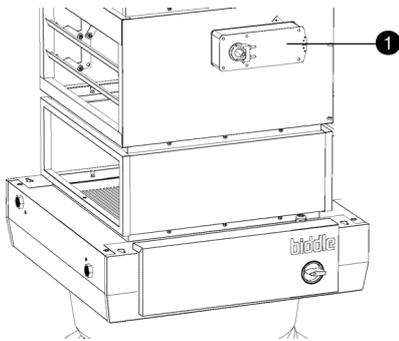
3. Connect the mains power cable to the terminal block X01 ❹, in accordance with the wiring diagram supplied.



Caution:
Do not switch on the mains supply yet.



Note:
Do not close the electronic housing yet.



2.10.3 Connecting the servomotor (accessory)

For models with automatic *CHIPS* control (Auto type)

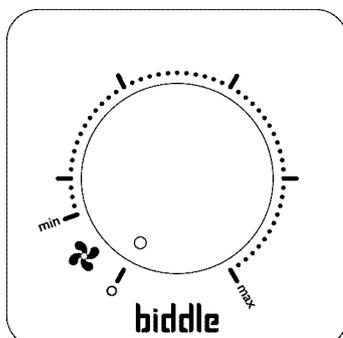
If you have installed a damper module with servomotor (accessories), you must connect this to the controller.

1. Connect the plug of the servomotor ❶ to the cable intended for that purpose on the unit.

For models with basic control (Basic type)

Connect the chosen motor for the damper module.

2.11 Installing the *b-control* continuously variable controller



Various control units are available for the NOZ₂ air heater. This chapter describes the installation of the *b-control* continuously variable controller that is used on units having a basic control (Basic type).

2.11.1 Special points regarding the controller

Positioning

You can attach the controller to the wall or to a standard junction box.

Cabling

The controller is connected to the unit via a cable (not supplied), and can be connected in series among several units.

Take the following into account, otherwise errors may occur:

- Keep the length of the cables as short as possible.
- Keep the cables away from electromagnetic fields and interference sources, such as high-voltage cables and fluorescent light starters.

Multiple units with one controller

A maximum of 5 units may be connected to a single controller.



Note:

Consult your Biddle advisor if you wish to connect more units.

Setting output voltage.

The controller can adjust the strength of the unit in a continuously variable manner. The output voltage can be set between V_{min} and V_{max} . This is done after the complete installation of the unit and all connections.

2.11.2 Mounting and connecting the controller



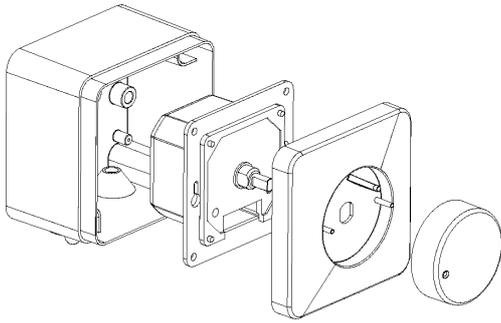
Warning:

Make sure that the mains supply group with which you are working has been turned off.



Caution:

When installing the unit, use the wiring diagram supplied.



1. Remove the adjustment button.
2. Remove the hexagonal nut.
3. Remove the shut-off cap.
4. Fasten the surface-mounted box to the wall if you are not making use of a standard junction box.
5. Lead the control cable (not supplied) between the controller and a unit of your choice. For the specifications of the cable, see section [2.11.1 Special points regarding the controller](#).
6. Connect the control cable to the controller. See the wiring diagram supplied.



Caution:

Do not turn the controller off yet if you still want to adjust the output voltage after complete installation of the unit.

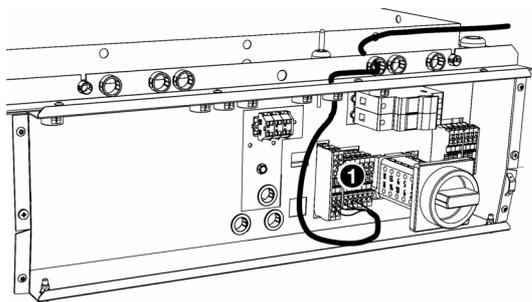
7. Using the 2 small screws and rings, screw the switch to the surface-mounted box or standard junction box.
8. Fit the shut-off cap.
9. Fasten the hexagonal nut.
10. Fit the adjustment button: Press this on firmly and set to position '0'.

2.11.3 Connecting the controller to the unit



Warning:

The unit must be earthed.



1. Lead the control cable into the unit via the cable gland at the top of the electronic housing.
2. Connect the cable to terminal block X60 ❶, in accordance with the wiring diagram supplied.

Connecting multiple units with a single controller



Note:

Check in [2.11.1 Special points regarding the controller](#) to see how many units can be connected to the controller.

1. Lay the cable between the electronic housings of the units to be connected.
2. Lead the cable into the electronic housings of both units.
3. Connect the cable in both units to terminal block X60 ❷, in accordance with the wiring diagram.
4. Repeat steps 1 to 3 for each unit to be connected.

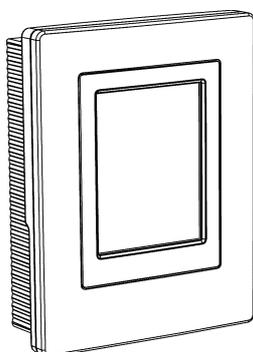
2.12 Installing the *b-touch* control panel

For the NOZ₂ air heater various control units are available. This chapter describes the installation of the *b-touch* control panel, which is used on units having an automatic control (type Auto).

2.12.1 Special points regarding the control panel

Positioning

- You can attach the control panel to the wall or to a standard junction box.



Cabling



Note:

Take the following into account, otherwise errors may occur:

- The length of the control cable between the control panel and the (first) unit connected may not exceed 50 m.
- Keep control cables away from electromagnetic fields and interference sources such as high-voltage cables and fluorescent light starters.
- Lay control cables out straight or roll them in a bifilar coil by folding cables in half before rolling them. As a result, the magnetic fields will cancel each other out to an important extent.



Note:

Use Biddle control cables only. Standard modular telephone cable is NOT suitable.

Multiple units operated from a single control panel

- A maximum of 10 'Auto' units can be connected to a single control panel. And with 'Auto' unit, 4 'Basic' units. The units are thereby daisy chained.



Caution:

Units with differing capacities (type 25 and type 50) cannot be combined.



Caution:

Only with NOZ₂ V (ventilation) units: Units with automatic control (Auto) cannot be connected to units with a basic control (Basic).

- The total length of the control cables between the first and the last unit must not exceed 100m. If the distance is too great, an additional control panel must be connected.
- Only units from the same product series, with the same battery type and of the same capacity can be applied in combination with a single control panel.
- Configure any one unit as a master. The sequence of the connected units is not important.
- Connect the control panel and external control components to the master unit.

**Note:**

The master unit can be recognised by the addition 'Auto' on the type designation on the type plate.

**Note:**

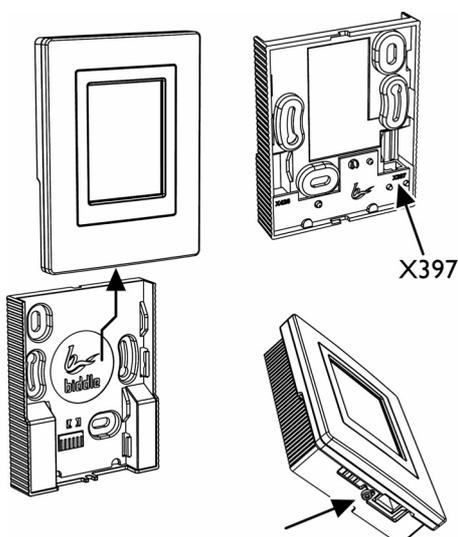
Do NOT remove the external control input bridges on the other units.

Operation without control panel

The unit can be operated without control panel. In that event, only remove the control panel after complete installation.

2.12.2 Mounting and connecting the control panel

1. Lay the control cable.
2. Slide the control panel out of the wall holder.
3. Connect the control cable to terminal X397 and (if installed) the cable for the external control to terminal X426 of the wall holder.

**Caution:**

Ensure that the wall behind the wall holder is even.

**Caution:**

Place the control panel in the housing supplied if class IP54 is required. The openings for the cable guide must be on the bottom.

4. Screw the wall holder onto , the junction box or against the wall.

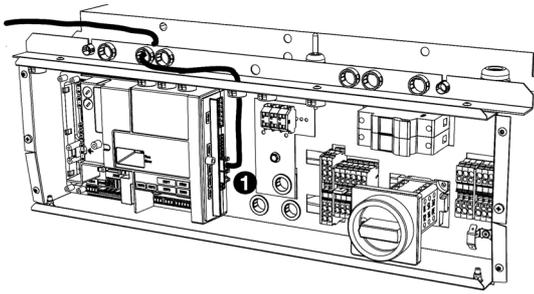
**Caution:**

The control panel should only be put back into the wall holder when the power supply of all the connected units has been switched on.

2.12.3 Connecting the control panel to the unit

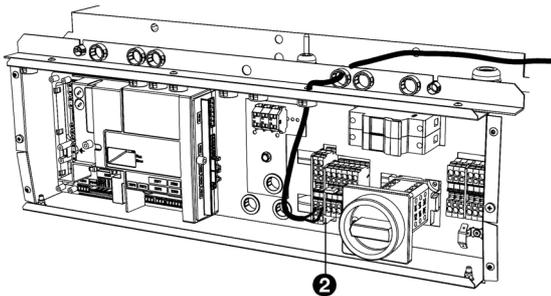
**Warning:**

Make sure that the mains supply group with which you are working has been turned off.



1. Lead the control cable into the unit
2. Connect the cable to terminal block X530 **1**, in accordance with the wiring diagram.

Connecting multiple units with a single control panel.



1. Lay a 2-core cable between the electronic housings of the units to be connected
2. Lead the cable into the electronic housings of both units.
3. Connect the cable in both units to terminal block X60 **2**, in accordance with the wiring diagram.
4. Repeat all steps for each unit to be connected.

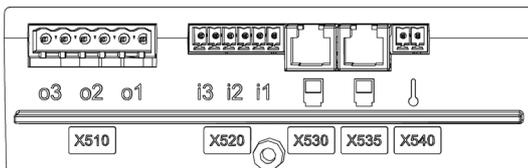
2.13 Installing external controls

2.13.1 Special points regarding external controls

Inputs on the unit i1, i2, i3

Only for models with automatic CHIPS control

On terminal block X520, the unit has three input signal interfaces. For example, a timer switch or a signal from a building management system can be connected to this.



Caution:

The inputs are designed for controls with potential-free contacts, and are not to be loaded.



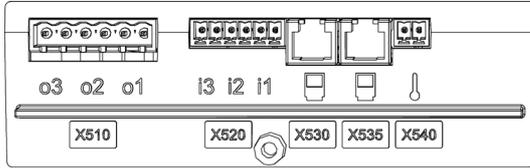
Caution:

The inputs of multiple units must NOT be connected to each other.



Note:

With the setting **All units off** and with the NC (Normally Closed) settings of function **60. Function of inputs**, a jumper must be laid on the input for all the subsequent connected units.



Outputs on the unit o1, o2, o3

Only for models with automatic CHIPS control

On terminal block X510, the unit has three signal interfaces for an output signal. These can be used, for example, for controlling the central heating or for transmitting status reports to a BMS.



Caution:

The outputs are potential-free contacts (relays). Their maximum load is 24 V / 1 A.

Options and operation

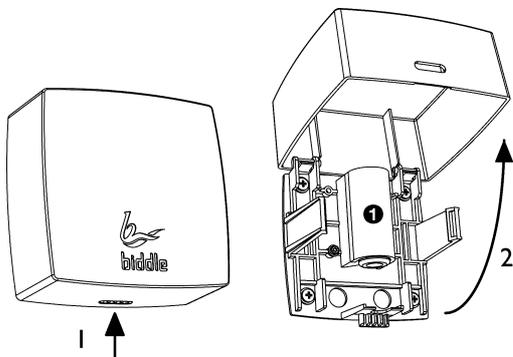
Options and operation depend on the input or output as well as on the control panel settings.

2.13.2 Installing the room sensor

For models with automatic CHIPS control

The automatic CHIPS control works on the basis of the temperature in the room.

1. Mount the room sensor in the room at a height of approx. 1.5 m.



Caution:

Do not place the sensor in the direct airflow path of the unit.

2. Lay the cable (not supplied) between the room sensor ① and the unit.



Note:

Use a cable of at least 0.5 mm².



Note:

In an assembly involving several units, connect the cable to the master unit, which can be recognised by the addition 'Auto' on the type designation on the type plate.

Take the following into account, otherwise errors may occur:

- Keep the length of the cable as short as possible.
- Keep the cables away from electromagnetic fields and interference sources, such as high-voltage cables and fluorescent light starters.

3. Lead the cable into the unit.
4. Connect the cable to terminal block X540, in accordance with the wiring diagram.

2.13.3 Connecting the alarm signal

Units with automatic *CHIPS* control are always equipped with an alarm signal that gives a message in the event of an error in the fan.

Units with a basic control can optionally be equipped with this alarm signal.



Caution:

The contact of a unit which has basic control (Basic type) may be loaded with a maximum of 250 VAC and 2 A.



Note:

Contact is made only if the unit is connected to a power source and there are no errors.

Connecting the alarm signal to the unit

For models with automatic control (Auto type)

The alarm signal can be received via an output, ModBus or another building management system. Establish the required connection.

For models with basic control (Basic type)

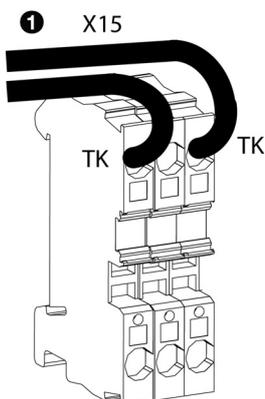
1. Lay the alarm cable (not supplied) between the unit and the appliance on which the alarm signal is received.



Note:

If the alarm signal is to be connected in series with several other units: Lay the cable to the unit which is going to serve as the master.

2. Connect the alarm cable to the appliance on which the alarm signal must be received.
3. Connect the alarm cable in the unit to the TK clamps on terminal X15 ❶.



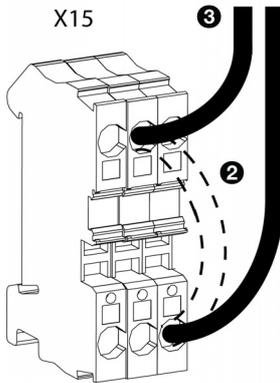
Multiple units with a single alarm signal

In a multiple-unit setup, the alarm signal is connected in series between the units.

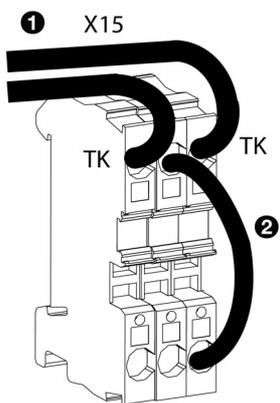


Note:

In a setup consisting only of units having a basic control (Basic type), each unit can also be connected independently to an alarm signal.



1. Lay the alarm cable between the units.
2. Connect the alarm cable to terminal X15 on the first unit to which the alarm signal is already connected (Auto or Basic master):
 - Remove the bridge 2.
 - Connect the cable 3.



3. Connect the alarm cable in the unit which is to be connected in series to the TK clamps on terminal X15 1.
4. Repeat steps 1 to 3 for each unit to be connected in series.



Note:

Leave the bridge in place on the final unit 2.

2.13.4 Connecting the unit to Modbus



Note:

A comprehensive manual for connecting and using Modbus (and possibly BACnet) is available at www.biddle.info.

Communication parameters

Standard values of the communication parameters for Mod-Bus are:

COMMUNICATION PARAMETER	VALUE
Baud rate	9600
DATA	8
Parity	none
Stop bits	1

The turnaround time between the unit and Modbus is 4.2 msec.



Note:

You can modify the parameters via *b-touch* menu > Maintenance > Modbus settings).

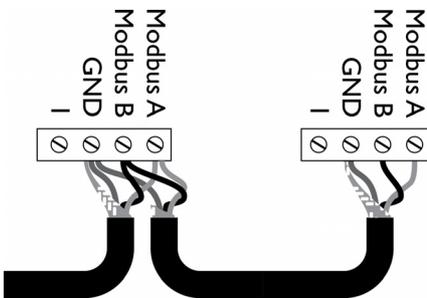
Wiring

A twisted-pair cable must be used for connection to the Modbus system. The cable must also have a third core for the GND (grounding). Normally, a four-pole, twisted-pair cable is used; one pair is used for communication and one core from the other pair is used as the GND.

Modbus A = -

Modbus B = +

GND = ground



Note:

If there is no communication, this may be caused by incorrectly connected wiring. Swap the A- and B+ wires.



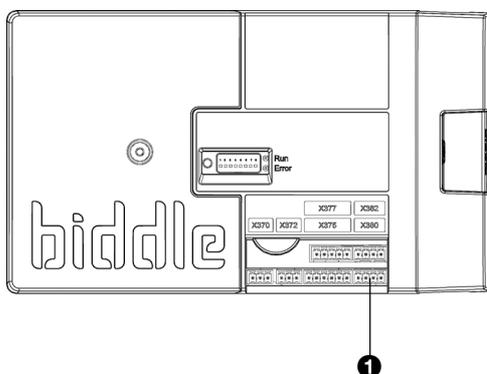
Note:

For a more reliable signal, it is possible to connect a 120 Ohm resistor. For this purpose, place a bridge between positions I and B of the connection on the unit concerned:

- For IndAC₂ and NOZ₂ / HR 12 > X382

Connecting the unit to Modbus

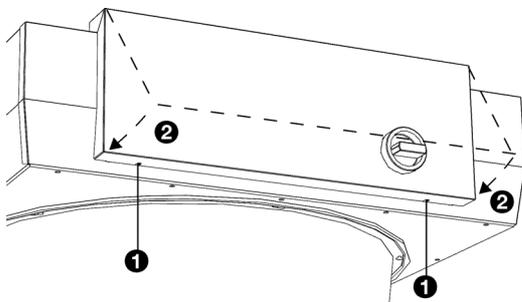
1. Lay a cable between and the unit.
2. Attach the cable to the unit, in accordance with the wiring diagram:



- The connection for Modbus is on the control circuit board in the unit. Open the unit as described in the unit's operating manual.
- Lead the cable into the electronic housing.
- Connect the cable to terminal X380 ❶ of the unit's control circuit board.

3. For a more reliable signal, it is possible to connect a 120 Ohm resistor. For this purpose, place a bridge between positions I and B of the connection on the unit concerned:
 - For IndAC₂ and NOZ₂ / HR 12 > X382
4. Attach the cable to the Modbus-system, in accordance with the wiring diagram.

2.14 Finishing the unit



- I. Close the electronic housing: replace the cover ❷ and fasten the screws ❶ at the bottom of the housing.

2.15 Switching on and checking operation

For all models:

- I. Check the following connections:
 - power supply;
 - control cable(s) between control panel and unit(s);
 - **If applicable:**
external control components.

For all models:

- I. Switch the mains supply on.

2. Set the isolation switch to I. (if applicable: on all units)

For models with *b-control* continuously variable controller

- I. Adjust, if so desired, the output voltage of the controller:

1. Remove the adjustment button.
2. Remove the hexagonal nut.
3. Remove the shut-off cap.
4. Attach a multimeter to 'Vout'.
5. Set the switch to the minimum voltage:
 - Turn the switch all the way to the left;
 - Turn it to the right until the switch clicks;
 - Carefully turn it to the left until you feel resistance, but the switch does not quite click.
 - Set the desired minimum voltage, using a screwdriver.



Note:

Set the minimum voltage to at least 2V.

6. Turn the switch all the way to the right.
7. Set the desired maximum voltage, using a screwdriver.



Note:

The set max. voltage must be greater than the set min. voltage.

8. Fit the shut-off cap.
9. Fasten the hexagonal nut.
10. Fit the adjustment button: Press this on firmly and set to position '0'.

- I. Turn the unit on using the controller.

For models with *b-touch* control panel

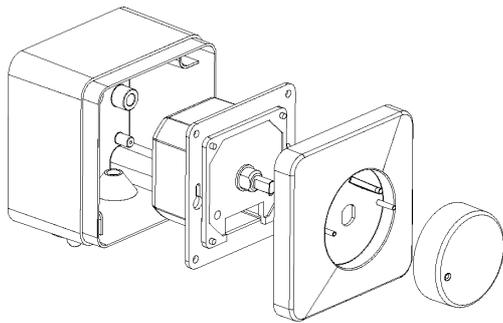
- I. Place the control panel back into the wall holder.

When you connect the control panel, the control panel searches for connected units and then briefly displays the number of connected units.



Caution:

If the number of units displayed does not match the number connected, check the wiring and power supply of the units and reconfigure the system via [menu > Maintenance > Reset system](#).



Optional:

Lock the control panel with the screw on the underside.

During the first start-up, the installation guide is initiated. Go through this in order to make the most necessary settings.

If the installation guide is not displayed, it can be started via [menu > Maintenance > Installation](#).

If the control panel does not work, or if the display shows an error message, there is an error: consult the relevant section.

**Note:**

The settings of the *b-touch* control panel can be copied to another *b-touch* control panel. See [7.11 Copying the settings](#).

**Note:**

After installation, the control panel may be removed if desired. See [2.12.1 Special points regarding the control panel](#) for the conditions.

On models connected to Modbus, without *b-touch* control panel

A comprehensive manual for connecting and using Modbus (and possibly BACnet) is available at www.biddle.info. The manual also contains the Modbus addresses that can be set.

For all models:

1. Check whether the fans are rotating.

For water-heated models (type H):

1. Check whether the heat exchanger is connected correctly.
2. Make sure that the central heating system has been turned on.
3. *If the *b-touch* control panel is implemented:* Make sure that the heating is enabled on the control panel.
4. Feel whether the discharged air stream becomes warm. This may take some time and is dependent on the need for heating.
5. Vent the heat exchanger.

6. Adjust the unit on the water-side:



Caution:

For models with basic control (type Basic): Ensure that at the lowest fan speed the maximum discharge temperature is not exceeded. For the maximum discharge temperature, see section [1 Field of application](#).



Caution:

In the case of a combination of models with a control circuit board (type Auto) and models without control circuit board (Basic): Adjust all units on the water-side. Ensure that all units have the same discharge temperature.

7. Adjust the unit on the water-side:



Caution:

For models with basic control (type Basic) without application of water-side control: Ensure that at the lowest fan speed the maximum discharge temperature is not exceeded. For the maximum discharge temperature, see section [1.3.5 Field of application](#).



Caution:

In the case of a combination of models with a control circuit board (type Auto) and models without control circuit board (Basic): Adjust all units on the water-side. Ensure that all units have the same discharge temperature.

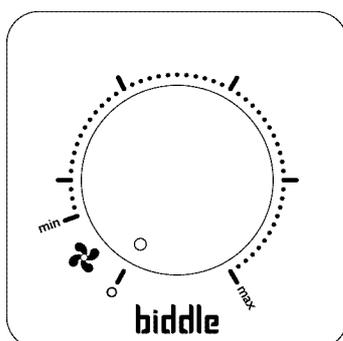
3 • Operation with *b-control*

Various control units are available for the NO₂ air heater. This chapter describes operation with the *b-control* continuously variable controller that is used on units having a basic control (Basic type).

3.1 Introduction

This section describes the functions of the *b-control* continuously variable controller which are necessary for the operation of the unit. The isolation switch on the unit is only needed during maintenance and servicing.

3.2 Switching ON and OFF



When the controller is set to strength 0, the unit is switched OFF.

Turn the knob of the controller clockwise in order to switch the unit ON.



Note:

The unit switches on commencing at the minimum strength 'min'.

3.3 Regulating the strength

The fan speed can be controlled in a continuously variable manner with the controller.

The most optimal speed is the minimum strength at which the airflow touches the ground and there is no draught across the ground. This may vary per day and during the course of the day.

4 • Operation with *b-touch*

Various control units are available for the NO₂ air heater. This chapter describes operation with the *b-touch* control panel, that is used on units having an automatic control (Auto type).

4.1 Introduction

This section describes the functions of the *b-touch* control panel, which are required for setting up the unit.



Note:

After installation, the control panel may be removed if desired. See [2.12.1 Special points regarding the control panel](#) for the conditions.

For the purpose of carrying out alterations easily, the control panel can remain present.

The illustrations show screens for a unit with ventilation. As regards units without ventilation, the parts relating to ventilation are not visible.



b-touch

4.1.1 Control panel

The *b-touch* control panel is equipped with a touchscreen (touch screen) with which all the functions can be set:

- Turning the unit ON and OFF;
- Adjusting the strength of the unit;
- Switching the heating ON and OFF;
- Enter settings to adapt the function of the unit to your situation.

4.1.2 Multiple units operated from a single control panel

If multiple units are connected to the *b-touch* control panel, the settings on the panel are the same for all units.

4.1.3 Settings

Select  to save the settings and return to the previous screen

Select  to return to the previous screen without saving the changes.

4.2 The Home screen



The settings of the unit and the room temperature can be adjusted on the Home screen.

- Touch the parts of the symbol to select manual or automatic and to adjust the strength of the unit or the room temperature.
- With fan units, touch the part of the symbol to adjust the ventilation percentage.
- Touch the 'i' to obtain concise information about the operation of the unit.
- Touch [menu](#) to open the main menu.

4.2.1 Symbols



The symbol  indicates that the timer is switched on.



The symbol 'i' indicates that there is currently a tip to be read. Touch the symbol in order to read the tip.



Only with units that can both heat and cool (type HC6): The colour of the thermometer symbol indicates the current operation of the unit:

- red: heating
- blue: cooling
- white: ambient

4.2.2 Help function



At any time, you can call up additional information concerning the point in the operation where you are, by touching Help.

4.2.3 Turning the unit ON and OFF

Turning the unit ON and OFF

You can switch the unit ON and OFF manually, using the control panel.

- Touch [on/off](#) in order to turn the unit ON or OFF.

CHIPS

If the unit is on, the screen will become darker after some time, in order to save energy. When the screen is touched, it lights up again. This function cannot be deactivated.

If the unit is switched off, the screen will go black after some time. Touch the screen to activate it again.

The unit can also be switched ON and OFF in other ways:

- Using external controls (see function [65. Control panel input](#) and [60. Function of inputs](#)).
- Via the internal timer or via an external release signal on the unit.

In these cases, the ON/OFF button can be hidden via [Configuration > 21. User interface options > Display on/off button](#).

4.2.4 CHIPS control

By default, the unit operates with fully automatic control. Depending on the selected settings, the unit can also be controlled manually. In automatic mode, the unit operates under CHIPS control. This control matches the strength and heat of the unit to changing weather conditions. This reduces energy consumption and improves comfort through selection of the optimum setting under all circumstances. CHIPS stands for “Corrective Heat and Impulse Prediction System”. The unit works on the basis of the room temperature and the temperature of the discharged air near the unit.

4.2.5 Automatic or manual control

The unit has an automatic mode and a manual mode. You can select these by touching the uppermost part of the symbol. When the unit is switched on, it is always in automatic mode. If you wish to use the unit in manual mode only, then switch off the automatic mode via [menu > Settings > 1. Select modes](#).

In the manual mode, the unit operates at a fixed set fan speed.

Recommended setting of the unit

To obtain the greatest possible comfort with the least possible energy consumption, Biddle recommends use of the fully automatic CHIPS control.



4.2.6 Regulating the strength

Adjusting the automatic strength control

In automatic mode, the strength and temperature of the air-flow are controlled automatically. In certain circumstances, you might want to adjust the automatic setting.

Manual setting of the strength

With the manual setting, you can select the strength. To achieve maximum comfort with minimum energy consumption, Biddle recommends selecting the lowest strength at which the airflow touches the ground. This setting may possibly need to be changed during the course of the day.

4.2.7 Required room temperature

You can set the temperature to a comfortable level. This is the temperature near the room sensor.

With units that can both heat and cool (type HC6): Prior to temperature alterations, specify which set point is to be adjusted. To do so, use the temperature buttons:

- red: set point heating
- blue: set point cooling

The other set point shifts together automatically, with a fixed temperature difference. After confirmation of the room temperature via [menu > Settings > 5. Room temperature](#) you can adjust this.

4.2.8 Errors

The symbol  indicates that there is an error. The error message is displayed alongside.



- Touch this message for further information on the error and for instructions as to how to react.



Warning:

Some errors may cause damage or danger to persons if they are disregarded. If  is displayed, follow the instructions on the control panel as regards how to act.



Note:

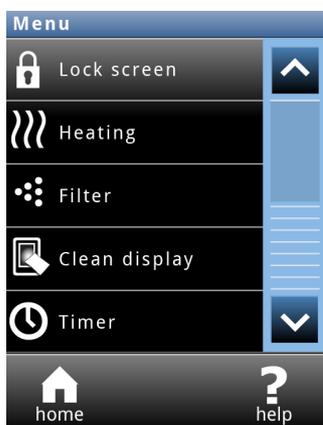
The symbol  and the error message remain displayed as long as the error has not been remedied.

If an error has remedied itself, a corresponding message will be displayed. Touch this message to display the [Error history](#) and to read out the errors and the times of their occurrence. This list can also be read out via [Maintenance > Error history](#).

See also:

5.3 "Error messages on the control panel" on page 66

4.3 Main menu



Touch [\(menu\)](#) to open the Main menu.

- Touch [home](#) in order to return to the Home screen.
- You can use the arrows to browse through the list.

If the control panel is not operated for some time, it returns automatically to the Home screen without saving the changes.

Lock screen

Select [Lock screen](#) to prevent unauthorised access. The  symbol appears on the screen.

Unlocking

Touch the screen for 5 seconds to unlock it.

Switching the temperature control on and off

The unit's temperature control can be selected.

This function can be deactivated via setting 21 in the configuration menu.

The heating or cooling may also have been switched off by the control itself:

- by an external signal on the unit's input, see:
 - [menu > Configuration > 60. Function of inputs](#))

Cleaning the display

The screen can be cleaned using a damp, soft cloth.

Use this function to disable the touch screen for 20 seconds in order to be able to clean it.

Timer

The b-touch control panel has a week timer. You can set two start and stop times for every day of the week. The unit is on between the start time and the stop time. The second start and stop times are optional. When the ON/OFF button is displayed on the screen, the unit can also be switched ON or OFF manually. From the next switching moment, the unit follows the timer again. When the timer is switched on, the symbol Ⓞ is displayed on the Home screen.

4.4 Preferences

Preferences

The menu [Preferences](#) allows you to make settings for the use of the control panel.

Set language

The control panel offers a choice of languages. Choose your preferred language from the list.

Set date and time

The date and time are necessary for the timer function, and for tracking usage statistics regarding the unit.

The automatic summer time function switches the clock to summer or winter time in accordance with the applicable European rules. If you do not use this function, you can switch to summer time manually. The clock is then set one hour forward.

Celsius / Fahrenheit

Choose between a temperature display in degrees Celsius or degrees Fahrenheit.

Display brightness

Set the brightness of the screen to your personal preferences or to the specific situation.

Show tips

The control panel can show tips about the usage of the unit. The display of these tips can be enabled or disabled.

4.5 Settings

The Settings menu allows you to enter settings which influence the day-to-day use of the unit.

1. Select modes

The control panel has an automatic mode and a manual mode. With the function Select modes, you can set which of these modes can be selected in the HOME screen.

5. Room temperature

Here, set the temperature which is to be used by default as the room temperature when the unit starts up.

The desired room temperature can be temporarily adjusted on the home screen until the next start-up moment.

Band width heating/cooling - Minimum band width, heating/cooling

Only with units that can both heat and cool (type HC6)

The set room temperature is used for the heating function. Set the number of degrees above the set room temperature at which the unit must switch over to the cooling function.

This band width, added to the room temperature, is the set point for the cooling function.

6. Minimum air temperature

Set the minimum difference between the room temperature and the discharge temperature .

This difference can be increased for more comfort. A smaller difference saves energy.

The unit can use cool fresh air to reduce the room temperature.

7. Minimum air temperature, cooling

Only with units which offer cooling

In order to increase the level of comfort, a minimum discharge temperature for cooling can be set.

8. Night temperature

The night temperature is used when the unit is switched off. When the room temperature drops below this setting, the unit will start working in order to keep the room at the night temperature.



Note:

This function only operates when the heating is switched on.



Note:

This function only operates if a *b-touch* control panel is present.



Warning:

Be aware that the airflow of the unit can set objects in motion. This might set off an alarm system in the building at night time.

9. Calibration

Adjust the temperature reading if it deviates from the actual temperature.

4.6 Configuration

The menu [Configuration](#) allows you to enter settings in order to adjust the operation of the unit to the room and the system. Usually, this menu is used only for installation, maintenance and service purposes.

20. Access control

Pin code

Access to the entire control panel or to the menu only can be protected with a four-digit PIN code.

The default PIN code is 0000.

Access level

The control panel can be safeguarded at different access levels.

21. User interface options

Display on/off button

The unit can be switched ON and OFF manually. This can also be done via the internal timer or via an external release signal on the unit. In this case you can disable the manual on/off option. The on/off button is then not displayed on the Home screen.

3 I. Auto: fan speed

Temperature display

By default, the room temperature is displayed. With this function, you can select another temperature to display or switch off the temperature display.

If the temperature display is switched off, there is no temperature control.

Temperature Control off option Temperature control OFF option

Use this function to enable or disable the option for the user to switch the temperature control ON/OFF manually.

Error display

Some error messages may be caused by external factors such as the central heating system and do not necessarily have an influence on the functioning of the unit.

Use this function to suppress these messages. Safety-related warnings will always be displayed.



Note:

These settings only have influence on usage in the automatic mode.

Maximum fan speed

To restrict the noise level, the maximum fan speed can be limited.

Use of this function can reduce comfort.

Minimum fan speed

In order to increase the level of comfort, a minimum fan speed can be set per operation:



Note:

Set a lower value than that for the maximum fan speed. In the event of conflicting values, the set maximum fan speed takes priority.

- Unheated
- Heating (*dependent on unit type*)
- Cooling (*dependent on unit type*)

**Note:**

The value for **Minimum fan speed, cooling** is used as the fixed setting in the event of cooling in the automatic mode.

32. Deceleration time

You can set a post-rotation time for the fan. Here, set the period of time it should take for the fan to decelerate from maximum speed to standstill.

33. Boost function

Only applicable to units with a heating module.

If there is a great difference between the desired and the actual room temperatures, the fan speed can be increased in order to reach the desired temperature more quickly.

Set the temperature difference at which the boost function should be activated and what the fan's increase in speed should be.

Use this function if the unit is also used for heating the room.

If **61. Function of outputs** is set to value **Risk of freezing**, a contact on that output is also made when the actual temperature is higher than this setting.

35. Ventilation settings

Only for models with ventilation

The relationship between ventilation air and recirculated air can be determined in various ways:

- Manual selection: Manual switching between ventilation and recirculation.
- Valve regulation: Manual regulation of the position of the ventilation valve.

Maximum damper position

Only applicable to units with a recirculation module.

The maximum opening percentage of the ventilation valve can be limited.

Minimum fan speed ventilation

Set the minimum percentage of the fan speed for ventilation.

Maximum fan speed ventilation -

Set the maximum percentage of the fan speed for ventilation.

46. Maximum discharge temperature

The controller limits the discharge temperature to a maximum of 50°C. Possibly set a lower value in order to save energy.

47. Overheat protection

If the actual room temperature becomes higher than the pre-set room temperature, the heating can be switched off in order to prevent the room from becoming too warm.

Set the temperature above which the heating must be disabled.



Note:

This function can only be used if the unit is set to automatic.



Note:

If this function is activated, then function [6. Minimum air temperature](#) is ignored.

50. Installation height

In order to use the automatic control auto-active control as efficiently as possible and with minimum energy consumption, it is necessary to set the installation height of the unit correctly.

The installation height is the distance from the floor to the underside of the unit.

52. Nozzle angle

For optimal operation of the unit, the nozzles must be set at the correct angle. Section [2.7 Regulating the discharge direction](#) describes how the correct nozzle angle is determined.

In order to use the automatic control as efficiently as possible and with minimum energy consumption, it is necessary to set the nozzle angle in the control panel.

60. Function of inputs

The unit has three inputs (terminal block X520) which can be used to enable a function to be controlled by an external accessory such as a thermostat or a signal from a building management system.

Multiple units operated from a single control panel.

The outputs always have a global effect: the signals are always the same in all units connected to the control panel.

The function [Unit off locally](#) affects all connected units.

When the timer is in use, the function **Switch all units ON or OFF** of the input on the unit is deactivated, irrespective of this setting.

With the setting **All units off**, a bridge must be created on the input for all the subsequent connected units.

Values for inputs 1 and 2

VALUE	OPTION	DESCRIPTION
0	No function	The input has no function.
1	Unit off locally - NO	The unit is switched OFF when the contact is closed. (This only works in units to which the input signal is directly connected (locally).)
51	Unit off locally - NC	The unit is switched OFF when the contact is open. (This only works in units to which the input signal is directly connected (locally).)
21	Switch all units on	All units are switched ON when the contact is closed.
71	All units off	All units are switched OFF when the contact is closed.
6	Heating off	The heating is switched OFF when the contact is closed.
56	Heating on (dependent on software version)	Heating is available when the contact is closed.
7	change-over signal, cooling	The unit switches from heating to cooling when the contact is closed. <i>In the event of conflicts between different inputs, cooling has priority.</i>
57	change-over signal, heating	The unit switches from cooling to heating when the contact is closed. <i>In the event of conflicts between different inputs, cooling has priority.</i>
9	Release - NO	The user is allowed to switch the unit on and off when the contact is closed.
59	Release - NC	The user is allowed to switch the unit on and off when the contact is open.
10	Dirty filter – NO	Displays a “dirty filter” warning if the contact is closed for longer than 60 seconds.
60	Dirty filter – NC	Displays a “dirty filter” warning if the contact is open for longer than 60 seconds.

Release delay, input 1

When you use input 1, you can make the effect of an input signal persist for some time after the signal has been given ('release delay').

6.1. Function of outputs

The unit has a connection (terminal block X510) for three output signals: these can be used for controlling the central heating or cooling system, for example, or for transmitting status reports to a Building Management System (BMS).

By default, output 3 is used for error messages.

The outputs function independently of one another.

Multiple units operated from a single control panel.

The outputs always have a global effect: the signals are always the same in all units connected to the control panel.

Values

VALUE	OPTION	DESCRIPTION
0	No function	The output has no function. (the contact is always open)
1	Error – NO	The contact is closed as soon as an error occurs.
51	Error – NC	The contact is opened as soon as an error occurs.
2	Dirty filter – NO	The contact is closed as soon as the maximum filter lifespan has expired.
52	Dirty filter – NC	The contact is opened as soon as the maximum filter lifespan has expired.
4	Error or dirty filter – NO (if filter present)	The contact is closed as soon as an error occurs or when the maximum filter lifespan has expired.
3	Heating deficit	The contact is closed when the unit cannot reach the desired air temperature.
8	Unit on - NO	The contact is closed as soon as the unit is switched on.
58	Unit on - NC	The contact is opened as soon as the unit is switched on.
13	Heating on	The contact is closed when the unit requires heating. Use this to switch the heating system ON or OFF via the unit.
14	Cooling on	The contact is closed when the unit requires cooling. Use this to switch the cooling system ON or OFF via the unit.
15	Risk of freezing	The contact is closed when the temperature inside the unit drops below 7 °C.
17	Use boost function	The contact is closed when the difference between the desired temperature and the room temperature is greater than the value set for 33. Boost function .
10	Error local – NO	The contact is closed as soon as an error occurs in the unit in question.
25	Heating mode	The contact is closed when the unit is running in heating mode. The contact remains closed when the unit is switched off.
26	Cooling mode	The contact is closed when the unit is running in cooling mode. The contact remains closed when the unit is switched off.
60	Error local – NC	The contact is opened as soon as an error occurs in the unit in question.
11	Fan active – NO	The contact is closed when the fans are running.
61	Fan active – NC	The contact is opened when the fans are running.
19	IR contact made – NO	The contact is closed when the IR sensor detects motion.
31	Copy input I	The output follows the contact on input I

VALUE	OPTION	DESCRIPTION
32	Copy input 2	The output follows the contact on input 2
33	Copy input 3	The output follows the contact on input 3

4.7 Maintenance

The menu **Maintenance** contains information on the use of the unit and offers a number of functions which are necessary for remedying errors.

Status

The status screen displays general information about the installation and specific information per group and per unit connected.

Current errors

Gives an overview of current errors. The error messages can also be deleted here.

Error history

Gives an overview of the errors which have occurred.

Capacity test

Use this function to test the capacity of the unit and your heating installation.

The unit will run for 120 minutes at the highest fan speed and with the highest heating capacity. You can check the discharge temperature and the heating capacity. The discharge temperature is limited to 50°C.

For units with water heating:

If the heating capacity is too low, check the supply and return water temperatures and the water flow.

Valve check

Use this function to test the operation of the water valve:

1. Set the opening percentage of the valve to 0%;
2. Press start. The fans will start rotating at the highest speed;
3. Check whether the discharged air is cold;



Note:

It may take some time before the valve reaches the adjusted opening percentage.

4. Repeat steps 1 and 2 for the percentages 50% and 100% as well. In doing so, check whether the discharged air gets warmer per step.

Installation

This installation guide leads you through the most frequently required settings.

The installation guide is started up automatically during the first start-up of the unit or after the resetting of the factory configuration.

Unit code

For the input of the unit code after replacement of the control circuit board in a unit.

Modbus settings

The settings for Modbus can be adjusted:

- Baud rate
- Communication:
 - DATA bits
 - Parity (N = none, E = even, O = odd)
 - Stop bits
- Modbus node address (0 = use code dip switches of the control circuit board)

Default settings

Restores the default factory settings of the setup menu. The settings entered in the configuration menu are retained.

Factory configuration

Restores the standard factory configuration. All settings are then lost.



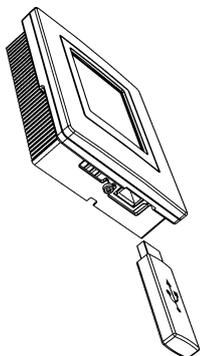
Note:

The installation guide will be restarted.

Reset system

The control panel searches for connection with the attached units again. Use this function when remedying errors and during connection or disconnection of units.

4.8 USB



The control panel is equipped with a USB port to which only a USB flash drive can be connected. This is used for:

- updating the software
- importing and exporting settings
- exporting operating data

This menu is automatically activated when a USB flash drive is connected. The menu is closed again when the USB flash drive is removed.



Caution:

Do not remove the USB flash drive during updating or during the importing or exporting of data. This can take several minutes.



Warning:

Connection of other electronic devices to the USB port can cause serious damage to the control panel or to other electronic components.

Software update

Biddle is working continuously on improving its products and recommends that you update the software of the control panel when updates become available. Consult www.biddle.info/software for availability.

- The installed version of the software can be read out from [Maintenance > Status](#).
- Download the latest version of the software via Biddle's website.

See also: [7.12 Updating the software](#)

Upload logo

It is possible to use your own logo or image as background for the display.

Requirements for the image:

- Windows bitmap;
- Filename: logo.bmp;
- Dimensions: maximum 240 x 320 pixels;
- Colour depth: 8-bit grayscale or 24-bit colour.

**Note:**

Uploading your own logo replaces the standard Biddle logo.

Export/import settings

For copying settings between control panels.

See also: [7.11 Copying the settings](#)

Exporting system information

Export the file 'system_info' for an overview of all connection control circuit boards and control panels with corresponding software versions.

Export log ...

The Export log functions write data concerning the operation of the unit to the USB flash drive. These files can then be analysed on a computer.

The files contain the following data:

- log_func: Data concerning the operation of the unit.
- log_error: Error report history.
- log_user: User settings history.
- log_stat: *not in use*.
- system_info: Overview of connected control circuit boards and control panels.

**Note:**

The process of exporting can take several minutes. Repeat if 100% is not achieved.

5 • Errors

5.1 Safety instructions



Danger:

All work on the inside of the unit may only be carried out by personnel who are technically qualified to do so.



Warning:

Before you begin: read the safety instructions.

See also:

1.5.2 "Safety issues relating to installation, maintenance and servicing" on page 12

5.2 Resolving simple problems

If you suspect an error, first try to resolve the problem, using the table below. You do not need to be an expert for this.

If this fails to resolve the problem, there may be a fault; in that case, alert the installer.

Some problems can be resolved simply by resetting the system once. (see [5.3 Error messages on the control panel](#) - Reset system)

PROBLEM	PROBABLE CAUSE	WHAT TO DO
The unit does not work.	The unit has not been switched on	Turn the unit on
	The unit has no power supply.	Check the mains supply: <ul style="list-style-type: none"> • isolation switch,
	The unit has been switched off by external control components.	Check external control components, if present:

PROBLEM	PROBABLE CAUSE	WHAT TO DO
The unit is not discharging much air.	The unit is set at too low a strength.	Switch the unit to a higher strength.
	The nozzles are not working optimally.	Check the nozzles: <ul style="list-style-type: none"> • Are the openings free of obstacles? • Is the unit hanging at the correct height? • Are the nozzles adjusted to the correct angle?
<i>Only for models with heating:</i> The unit is not heating or not heating sufficiently.	The unit is set at too low a strength.	Switch the unit to a higher strength.
	The maximum discharge temperature is limited.	Check the value at 46. Maximum discharge temperature
	<i>Only for water-heated models:</i> The central heating system is not working properly.	Check the central heating system. <ul style="list-style-type: none"> • Check the connections. • Check the operation. • Check the capacity.
For units which have automatic regulation and b-touch control panel:		
The control panel display is black.	The control unit has no power supply.	Check the mains supply: <ul style="list-style-type: none"> • plug in the power socket, • isolation switch,
The display is on, but does not react to touch.	<i>If the  symbol is shown on the display:</i> The display is locked.	Touch the screen for 5 seconds to unlock it.
The display flickers	The power supply is too low or not constant	Reduce the brightness of the display to a level at which flickering no longer occurs, via menu > Preferences > Display brightness .
The unit discharges cold air .	The heating has been switched off manually.	Turn the heating on via menu > of an output .
	<i>On units that can cool:</i> The unit is in cooling mode.	This is not an error
	The (set) room temperature has been reached. The unit is ventilating unheated.	This is not an error.
	The heating has been switched off by a signal to the unit's input.	This is not an error. If this is considered a problem, the function of the input can be changed via 60. Function of inputs .

PROBLEM	PROBABLE CAUSE	WHAT TO DO
The unit is discharging air harder than expected.	If there is a big difference between the set temperature and the actual temperature, a unit may temporarily operate at a higher setting in order to attain the pre-set temperature faster.	This is not an error. If this is considered a problem, you can switch off function 33. Boost function or set it to another temperature difference or a different increase in the fan setting.
	The nozzles are not working optimally.	Check the nozzles: <ul style="list-style-type: none"> • Is the unit hanging at the correct height? • Are the nozzles adjusted to the correct angle?

5.3 Error messages on the control panel

5.3.1 Reading out errors

Current errors

Current errors are displayed on the Home screen. If an error has remedied itself, a corresponding message will be displayed.

When the error message is touched, the screen displays an explanation, together with a list of the actions to be taken. The message will disappear from the Home screen only when the error has been remedied.

There may be more than one error at the same time. You can read out a list of current error codes via [menu > Maintenance > Current errors](#).

No-longer-current errors

If an error has remedied itself, a corresponding message will be displayed. Touch this message to display the error history and to read out the last five errors and the times of their occurrence. This list can also be read out via [menu > Maintenance > Error history](#).

This message will disappear when touched or when the unit is switched on again.

5.3.2 Delete errors

Most error messages will disappear automatically when the problem is resolved. Certain errors have to be remedied,



however, by deleting the error message via [menu > Maintenance > Current errors..](#)

5.3.3 Reset system

Some errors can be remedied by resetting the control panel via [menu > Maintenance > Reset system](#): the panel will then search for connected units again.

All settings are retained.

5.4 Remediating errors that are accompanied by an error message

For models with b-touch control panel: Try to remedy errors that are accompanied by an error message, making use of the error codes table. Technical expertise is required for this.

CODE	PROBABLE CAUSE	WHAT TO DO
E1	<p>The control panel does not communicate with one or more connected units.</p> <p>This error may occur:</p> <ul style="list-style-type: none"> • when a connected unit is removed or replaced, • due to a brief error in the power supply of a connected unit, • due to incorrect cabling, • due to a fault. 	<ol style="list-style-type: none"> 1. Check that all connected units are receiving mains supply. 2. Check whether the dummy plug on terminal X535 of the last connected unit is present. 3. Check the control cables: <ul style="list-style-type: none"> • are they correctly connected and free of breaks? • are they stretched out or rolled up in a bifilar coil? • are they shielded from magnetic fields? 4. Check the fuses. 5. Check the wiring between the control panel and connections X530 and X535 and X60 in the unit. 6. Reset the system if the error message does not automatically disappear.
E2	<p>There are units connected that have an invalid or unknown unit code, or an invalid combination of unit types.</p> <hr/> <p>The control panel software is outdated.</p> <hr/> <p>The control panel has power but is not communicating with any unit.</p>	<p>Check and compare the unit types on the type plate. The units must have the same battery type and preferably the same capacity.</p> <hr/> <p>Check the version number of the software via menu > Maintenance > Status.</p> <hr/> <ol style="list-style-type: none"> 1. Check the control cables: <ul style="list-style-type: none"> • are they properly connected and fully intact? • are they stretched out or rolled up in a bifilar coil? • are they shielded from magnetic fields?

CODE	PROBABLE CAUSE	WHAT TO DO
E6	<p><i>For water-heated models:</i> Risk of freezing because discharge temperature is too low. Frost protection has been activated. Freezing may cause damage to the heat exchanger.</p>	<ol style="list-style-type: none"> 1. Clear the error message. 2. Ensure that the temperature in the room rises above 8°C. 3. Follow the instructions for error code F3 You can prevent this error by setting the unit to switch on the central heating system when there is a risk of freezing (Function 61. Function of outputs on Heating on).
E7	<p>Fan error.</p> <hr/> <p><i>On models with cooling:</i> Too much condensate or a malfunction in the condensate pump: the fan is switched off. The fan is automatically switched on again when the water level in the condensate pump has dropped.</p>	<ol style="list-style-type: none"> 1. Clear the error message. 2. Check the fans. If one or more fans do not work, please check: <ul style="list-style-type: none"> • the fan wiring; • the connections on the control circuit board (X344); • the transformer fuse; • the transformer itself. If these are in order, then replace the fan. 1. Clear the error message. 2. Check for extreme condensation due to high humidity. . 3. Check the float and drain pipe on the condensate pump 4. Check the connections and wiring on the condensate pump. 5. Replace condensate pump.
F2	<p><i>For water-heated models:</i> There is too much heating. This error may occur if the control valve does not work correctly.</p>	<ol style="list-style-type: none"> 1. Switch the unit OFF using the control panel, wait for one minute, and switch it ON again. 2. Check that the connections of the supply and return pipes have not been interchanged. 3. Check the wiring and connectors of the valve drive (X67/X370) and the discharge temperature sensor (X350). 4. Remove the drive from the valve and check the interior for mechanical operation and defects.

CODE	PROBABLE CAUSE	WHAT TO DO
F3	<p><i>For water-heated models:</i></p> <p>The central heating system switches on later than the unit.</p>	<p>You can:</p> <ul style="list-style-type: none"> • switch on the central heating system earlier; • set the unit to turn on the central heating: Set function (61. Function of outputs) to (Heating on) and connect the relevant output to the central heating system. • turn off this error message: Set function 21. User interface options > Error display to Disable.
	<p><i>For water-heated models:</i></p> <p>There is too little heating.</p> <p>This error may occur:</p> <ul style="list-style-type: none"> • if not enough hot water is supplied; • if the control valve does not work correctly. 	<ol style="list-style-type: none"> 1. Check the central heating system: <ul style="list-style-type: none"> • is it turned on? • is it able to supply enough hot water? 2. Check whether the battery is only becoming partially warm; if so, it needs venting. 3. Check the wiring and connectors of the valve drive (X67/X370) and the inlet temperature sensor (X360). 4. Remove the drive from the valve and check the interior for mechanical operation and defects.
	<p><i>For all models:</i></p> <p>If the fans do not rotate:</p>	<ol style="list-style-type: none"> 1. Check whether the fans are rotating. If one or more fans do not work, check: <ul style="list-style-type: none"> • the wiring of the fans; • the connections on the printed circuit board (connectors X60); • the transformer fuse; • the transformer itself.
F5	The temperature sensor in the unit's discharge section does not work.	<ol style="list-style-type: none"> 1. Check the sensor's wiring and connection (connector X350). 2. Replace the sensor.
F6	The temperature sensor in the unit's inlet section does not work.	<ol style="list-style-type: none"> 1. Check the sensor's wiring and connection (connector X360). 2. Replace the sensor.
F13	<p><i>On models with ventilation:</i></p> <p>The temperature sensor in the ventilation air inlet does not work.</p>	<ol style="list-style-type: none"> 1. Check the wiring and connection of the sensor (connector X354). 2. Replace the sensor.
F14	<p>The room sensor does not work.</p> <p>The indoor temperature is now based on the temperature sensor in the inlet section of the unit (corrected with an estimated temperature difference between the height of the room sensor and the installation height of the unit)</p>	<ol style="list-style-type: none"> 1. Check the sensor's wiring and connection (connector X540). 2. Replace the sensor.

5.5 Remediating errors that are not accompanied by an error message

If you suspect an error but no error message is displayed:

1. Referring to the preceding sections, check whether you can easily resolve the problem.
2. Try to resolve the problem using the table below. Technical expertise is required for this.

PROBLEM	PROBABLE CAUSE	WHAT TO DO
The control panel works normally but the unit does not respond.	The unit is being controlled by a signal from an external source.	1. Check functions 60. Function of inputs and Release delay, input 1 in the menu Configuration .
	The fans may be switched off if there is only a small difference in temperature between indoors and outdoors.	This is not an error. If this is considered a problem, the value of the function can become 42. Fan OFF temperature .
The display flickers	The length of the control cable between the control panel and the first unit is too great	Remove excessive length of cable
The unit is not functioning, the display is black and does not react to touch.	The unit is not receiving power.	Check the mains supply: <ul style="list-style-type: none"> • isolation switch, • unit has power. • connections and wiring of the power supply.
	The connection between the control panel and the control circuit board is not correct.	<ol style="list-style-type: none"> 1. Check the control cable. 2. Check the wiring between the connector plate and the control circuit board (connectors X530 and X60).
	The control circuit board is not working; the LEDs on the control circuit board are not lit.	<ol style="list-style-type: none"> 1. Check fuse F141. 2. Check the mains power cable (connector X01). 3. Replace the control circuit board.
	The control panel is faulty.	Check the control panel by connecting it to another unit with another cable. Replace the control panel if it is not working.
One fan does not work.	The fan is faulty or is not receiving a power supply.	<ol style="list-style-type: none"> 1. Check the wiring of the fan. 2. Check the transformer fuse. 3. Replace the fan.

PROBLEM	PROBABLE CAUSE	WHAT TO DO
The fans are not working at a particular speed level.	The connection to the relevant tap is not correct.	<ol style="list-style-type: none"> 1. Check the transformer connections. 2. Check connector X60.
The earth leakage circuit breaker (if present) switches the unit off.	The present earth leakage circuit breaker is inadequate.	Ensure that a type B earth leakage circuit breaker is present, preferably 300 mA.
On units that can cool:		
There is water is dripping from the unit.	There is a fault in the condensate pump.	<ol style="list-style-type: none"> 1. Switch off the whole system immediately. 2. Clean or replace the condensate pump.
The condensate pump is operating continuously.	The condensate drain hose is blocked or kinked.	Check the condensate drain hose.
	The check valve on the condensate pump is dirty.	Check and clean the check valve on the condensate pump.
Condensate pump is operating abnormally (rapid on/off)	The check valve on the condensate pump is damaged.	Check the check valve on the condensate pump.

6 • Maintenance

6.1 Introduction

This chapter comprises those maintenance activities that the user himself can perform. Maintenance activities and repairs that must be performed by an installer are described in chapter [7 Service](#).

6.2 Safety instructions

Before opening the unit, follow the safety instructions in section [1.5.2 Safety issues relating to installation, maintenance and servicing](#).

6.3 Cleaning the unit

You can clean the exterior of the unit with a damp cloth and a domestic cleaning agent. Do not use any solvents.



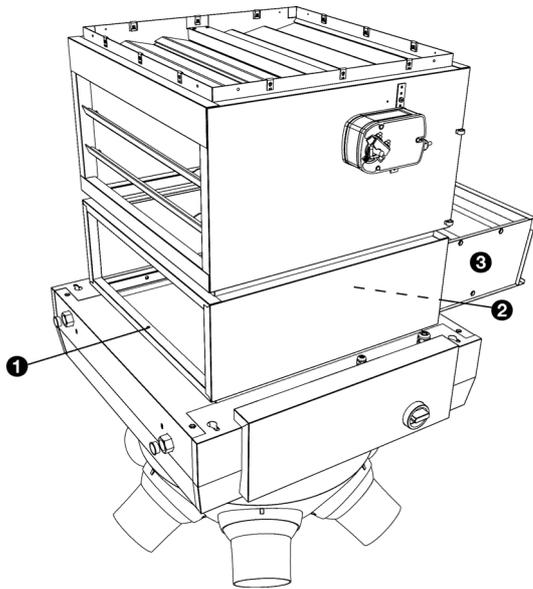
Caution:

Make sure that no water runs into the unit.

6.4 Replacing or cleaning the filter

A filter module is available as an accessory. This is mounted on top of the unit.

This module contains a tray, inside which is the filter material. By default, the filter tray contains a class G2 filter material. You can clean the filter material with a vacuum cleaner, for instance. After several cleanings, however, you must replace it. New filters are available from Biddle.



1. Undo screws **1** and **2** (**2** is not visible in the drawing, but, just like **1**, is located half-way along the side).
2. Remove tray 3 from the unit.
3. Clean or replace the filter material.



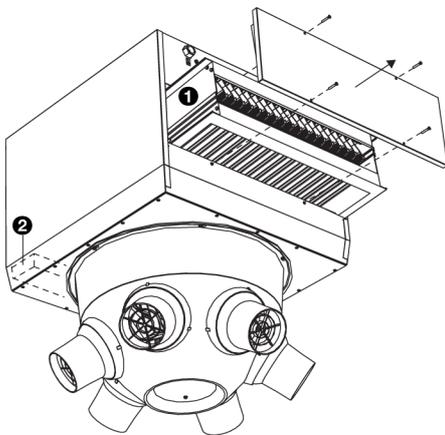
Caution:

When replacing the filter material, you must ensure that you place the material with the correct side facing upwards.

4. Place the tray back into the unit.
5. Fasten the screws again.

6.5 Cleaning the drip catcher and condensate drain tray

Only for units used for cooling (type C6 and HC6)



1. Switch the unit off using the control panel.
2. Set the isolation switch to 0.
3. Remove the drip catcher **1**.
4. Clean the drip catcher.
5. Clean the condensate drain tray **2**.



Note:

Possibly, remove the plate on the other side of the unit in order to reach the drain tray.

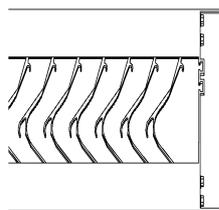
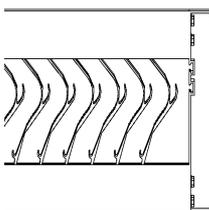
6. Replace the drip catcher.



Caution:

Put the fins back, pointing them in the correct direction.

7. Set the isolation switch to I.
8. Switch the unit ON using the control panel.



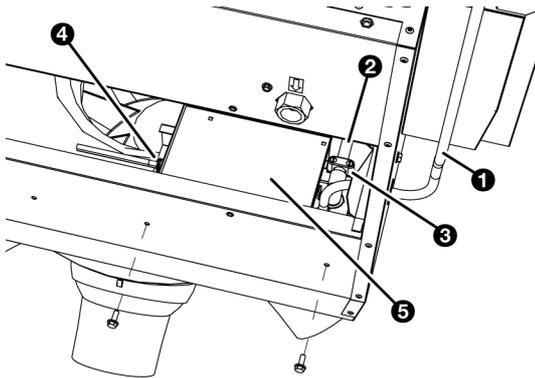
6.6 Cleaning the condensate pump

Accessory, only for devices used for cooling.



Caution:

The inside of the pump must be cleaned regularly.

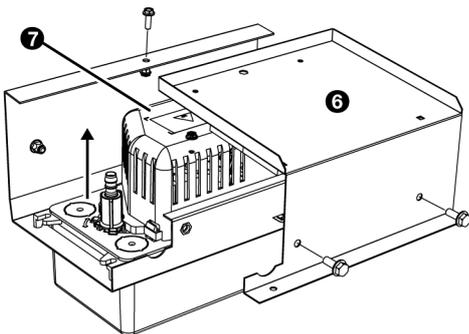


1. Switch the unit off using the control panel.
2. Set the isolation switch to 0.
3. Remove the drip catcher as described in [6.5 Cleaning the drip catcher and condensate drain tray](#).
4. Disconnect the condensate drain hose **1**.
5. Disconnect the condensate feeder pipe **2** by unscrewing clamp **3**.
6. Disconnect the mains power cable **4** from the condensate pump.
7. Remove bracket **4** with the condensate pump from the unit

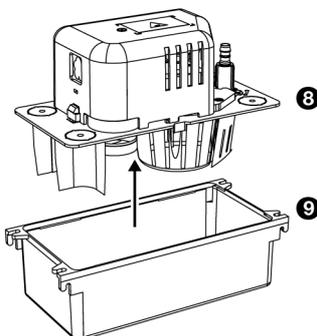


Caution:

There may still be water in the condensate pump reservoir.



8. Remove bracket **6**.
9. Remove the condensate pump **7** from the bracket.



10. Remove the cover **8** from the reservoir **9**.
11. Clean the reservoir with a mild detergent (e.g. water with 5% bleach).



Danger:

Make sure that no water gets into the motor housing.

12. Check that the float is clean and can move freely.
13. Clean the condensate feeder pipe.
14. Put everything back.
15. Set the isolation switch to 1.
16. Switch the unit ON using the control panel.
17. Put everything back.

18. Set the isolation switch to I.
19. Switch the unit ON using the control panel.

7 • Service

7.1 Safety instructions



Warning:

Service activities may only be carried out by personnel who are technically qualified to do so.



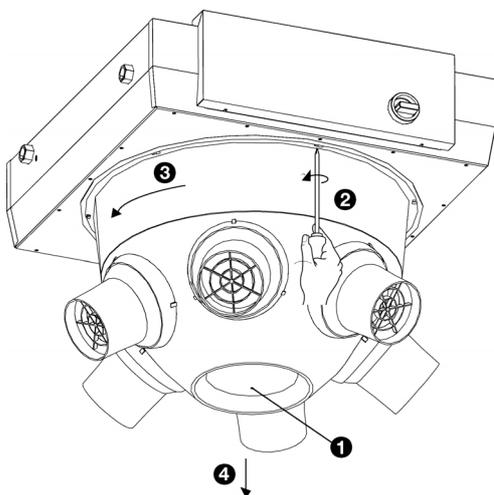
Warning:

Before you begin: read the safety instructions.

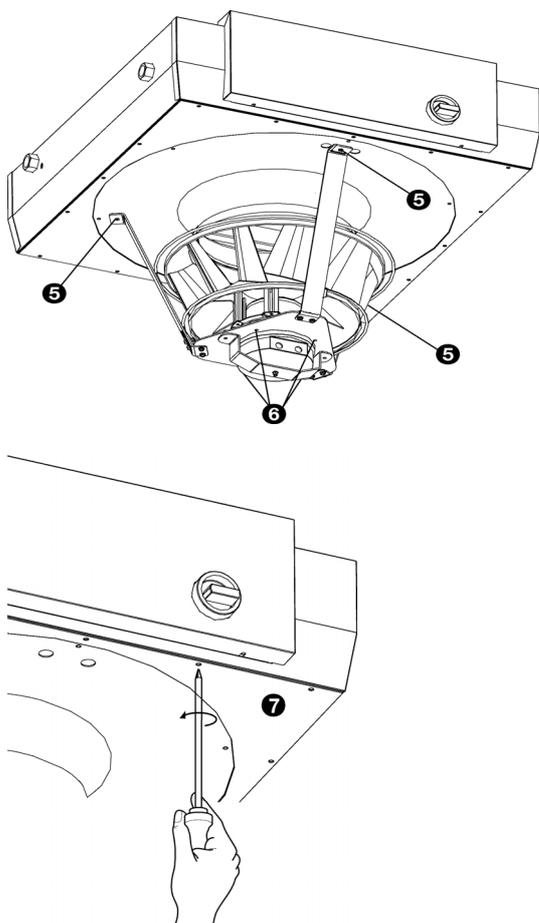
See also:

1.5.2 "Safety issues relating to installation, maintenance and servicing" on page 12

7.2 Replacing the fan



1. Switch the unit off using the control unit.
2. Set the isolation switch to 0.
3. Detach the fan's mains power cable from the isolation switch.
4. Undo the screw ❶ in the base of the cone and remove the screw.
5. Loosen the six screws of the cone somewhat ❷, turn the cone so that the screws fall through the wide part of the keyhole ❸ and remove the cone ❹.



- The fan is attached to the cabinet via a frame (three brackets and a 'fan seat'). Loosen the three bolts **5** which attach this frame to the cabinet.



Caution:

The fan is heavy, and will fall if you unfasten these bolts. Take firm hold of the fan.

- The fan is attached to the frame with four bolts **6**. Loosen the bolts.
- The base plate is attached to the cabinet with 16 (NOZ₂ 25) or 20 (NOZ₂ 50) screws. Loosen these screws **7** and remove the base plate.
- Mount the whole thing in reverse order to the dismantling. If necessary, extend the mains power cable.

7.3 Replacing the condensate pump

Accessory, only for devices used for cooling.

- Remove the condensate pump from the unit as described in [6.6 Cleaning the condensate pump](#).
- Replace the condensate pump.
- Put everything back.

7.4 Electronics module

Only with models which have automatic CHIPS control

The unit contains one electronics module. Depending on the version, one can find on this such things as:

- the transformer;
- the control circuit board;
- the connector plate;

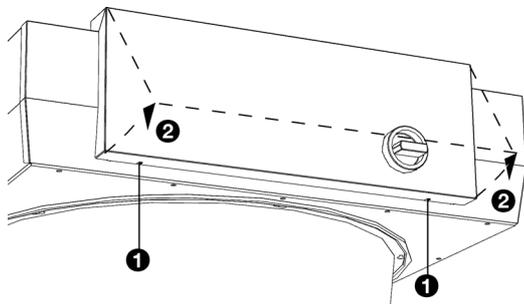
- the fuses.
- the filters
- the reactor

7.5 Removing the control circuit board

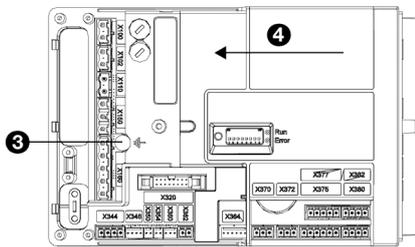
1. Switch the unit off using the control panel or the building management system.



Warning:
Shut off the mains supply.



2. Open the electronic housing: undo screws ❶ at the bottom of the housing, tilt the cover ❷ and lift the cover off the unit.
3. Disconnect all unit-connected connectors and grounded connections from the control circuit board.



4. Remove the screw ❸.
5. Slide the control circuit board ❹ loose and lift it out of the unit.

7.6 Connecting the control circuit board



Warning:
Make sure that the mains supply is switched off

1. Slide the control circuit board into its place and screw it in firmly.
2. Connect all connectors and earth connections to the control circuit board again.
3. Switch the unit on and check the operation.

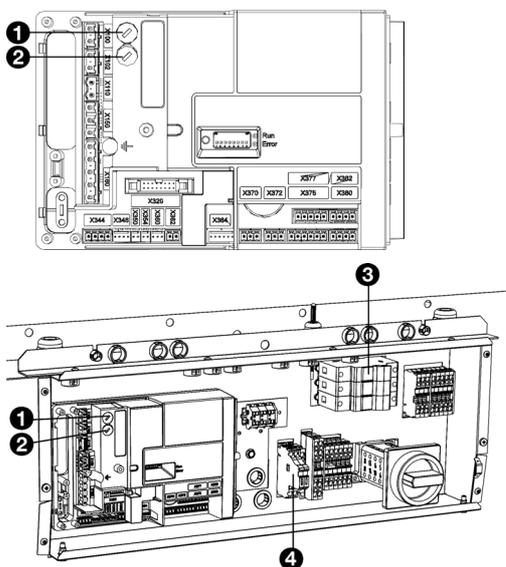


Note:
With a new control circuit board, an EI error may occur because the old control circuit board can no longer be found. Resolve this by reconfiguring the system via [menu > Maintenance > Reset system](#)



Note:
If you are asked to designate a new master unit, then preferably select a unit whose control circuit board has not been replaced. In that event, the settings will be preserved.

7.7 Fuses

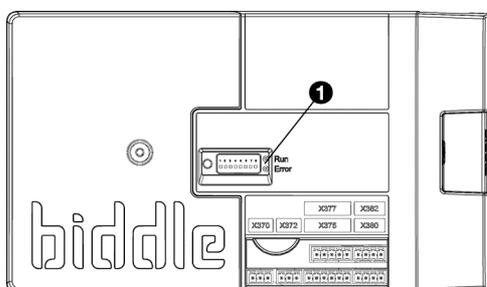


The control circuit board of the unit is fitted with the following fuses:

- fuse F140 ① of the transformer.
- fuse F141 ② of the control circuit board.
 - for the NOZ₂ 25, there are 2 fuses.
 - for the NOZ₂ 50, there are 3 fuses.

The values are indicated on the fuses.

7.8 LEDs



The LED lights ① on the control circuit board indicate the following:

- *continuous green*: The control circuit board is receiving a power supply.
- *flashing green*: The unit code can be entered.
- *continuous red*: There is a local error.



Note:
This does not necessarily always result in an error message on the control panel.

7.9 Entering the unit code

The unit code must be entered after replacement of the control circuit board in the unit. The unit code depends on the unit type and is indicated on the type plate.

To enter the there are two methods:

- directly via the control panel if one unit is connected;
- via the control circuit board and the control panel if more than one unit is connected.



Warning:
Entering an incorrect code will result in poor performance of the unit.

7.9.1 Entering the unit code via the control panel



Caution:
Entering the unit code using this method will only work if a single unit is connected to the control panel. If necessary, connect the control panel separately to the unit in question.

1. Select **menu > Maintenance > Unit code**.
2. Enter the unit code via the control panel and press **ok**.

The control panel will now search for the unit again.

7.9.2 Entering the unit code via the control circuit board and the control panel

1. Connect the mains supply (insert plug into the socket or move the isolation switch to ON).



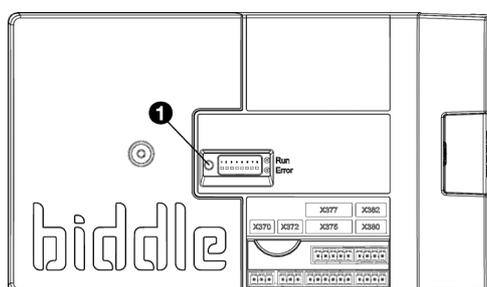
Warning:
Do NOT touch any live parts.

2. Press down the microswitch **1** on the control circuit board .

The LED next to the microswitch will start flashing.

The control panel displays eight numbers: these comprise the unit code.

3. Enter the unit code via the control panel and press **ok**.
4. Press down microswitch .



The LED next to the microswitch will stop flashing.

The unit code is now set.

5. Reset the control panel.

7.10 Resetting the PIN code

The PIN code of the control panel can be reset using a USB flash drive:

1. Connect a USB flash drive to the control panel.

The USB menu is activated

2. Press  for 15 seconds.



Note:

The screen shows no change.

The PIN code has now been reset to the default pin code:
0000

3. Exit the USB menu by removing the USB flash drive.

7.11 Copying the settings

The settings of the unit can be copied to another unit.

7.11.1 What you need

Before copying the setting, check that you have the following:

- An empty USB flash drive. The USB flash drive must be formatted for FAT or DOS. Do not use a USB hard disk for the software update.

7.11.2 Step 1: Copying the settings of the correctly-set unit

1. Check whether the settings to be copied on the original b-touch control panel are all correctly set.
2. Connect the USB flash drive to the USB port of the b-touch control panel.



Note:

If the USB flash drive is not detected, disconnect it and then connect it again.

The control panel detects the USB flash drive and displays the USB menu

3. Select **Export Settings**

The progress percentage is displayed.

4. When this has been completed, disconnect the USB flash drive from the control panel.

7.11.3 Step 2: Copying the settings to another unit

1. Connect the USB flash drive (with the settings that are to be copied) to the USB port on the other control panel.

2. Keep the function **Import settings** pressed down until the progress of the process is displayed.

The settings are now being imported.



Note:

Below the progress percentage, the name of the file to be imported is visible: 'settings_export.txt'

3. When this has been completed, disconnect the USB flash drive from the control panel.

4. Repeat steps 1 to 3 for each control panel to which you wish to apply the same settings.

7.12 Updating the software

Biddle is working continuously on improving its products and recommends that you update the software of the control panel and of the control circuit board when updates become available. Consult Biddle's website for availability.

7.12.1 What you need.

Before updating the software of the control panel, check that you have the following:

- An empty USB flash drive. The USB flash drive must be formatted for FAT or DOS. Do not use a USB hard disk for the software update.
- A PC with Internet access.

7.12.2 Step 1: Check the current software version

Before you update the software of the control panel or of the control circuit board, you must check the existing software version. If the software version is the same as that of the most recent update file on Biddle's website, you do not need to update the software.

1. Press **menu** in the Home screen.
2. Select **Maintenance**. The version of the current software is displayed in the status overview.

7.12.3 Step 2: Download the most recent software

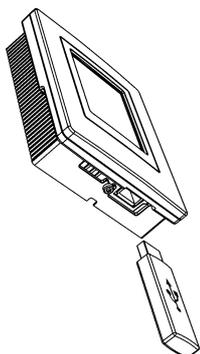
1. Connect the USB flash drive to a USB port on your PC.
2. On your PC, go to Biddle's website and look under 'Downloads'.
3. Look for your product and the available software for your unit.
4. If the software version is more recent than the version on your control panel, click on the software update.
5. Copy the downloaded ZIP file to the root directory of the USB flash drive.
6. Unpack the ZIP file so that all files are in the root directory.
7. Disconnect the USB flash drive from the PC.

7.12.4 Step 3: Updating the software



Warning:

Do not switch off the unit or disconnect the USB flash drive during the software update. Do not disconnect the USB flash drive from the control panel even if there is a power failure during the update. The update will continue as soon as the power returns. If an error occurs during the update, start the procedure again. If the error continues to occur, contact Biddle.



1. Connect the USB flash drive (with the software update) to the USB port on the control panel.



Note:

If the USB flash drive is not detected, disconnect it and then connect it again.

The control panel detects the USB flash drive and displays the USB menu

2. Select [Software update](#) to update the software.
3. When this has been completed, disconnect the USB flash drive from the control panel.

7.13 Composition of the Biddle control cable

The control cable for the control system is constructed as follows:

- The plugs are modular connectors of the type 6P4C.
- Connectors are untwisted, i.e. at both cable ends, cores are connected to the same electrode.

Colour coding of Biddle cables

	ELEC-TRODE	COLOUR
	1	(not used)
	2	black
	3	red
	4	green
	5	yellow
	6	(not used)

8 • Dismantling

The dismantling of the installation and the handling of the coolant, oil and other components must be carried out by a qualified fitter in accordance with the relevant local and national legislation and regulations.

Pursuant to EU legislation, used electrical and electronic appliances must be collected for recycling. By ensuring that this product is disposed of in the correct manner, you are helping to prevent potential negative consequences for the environment and public health. For more information about this, please contact your supplier or the relevant government authority.

9 • Addresses

If you have any comments or queries relating to this product, please do not hesitate to contact your Biddle branch.

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For more information

If you have any comments or queries relating to this product, please do not hesitate to contact Biddle. You will find the contact information for your Biddle branch in chapter [9 Addresses](#).

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